

The Mayor and Board of Aldermen of the City of Hernando met in regular session at City Hall on Tuesday, April 20, 2021 at 6:00 P.M. with Mayor Tom Ferguson presiding. Aldermen present were: Alderman Harris, Alderwoman Lynch, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, and Alderman Hobbs. Also present for the meeting were: City Clerk Katie Harbin, City Attorney Kenneth Stockton, City Engineer Joe Frank Lauderdale, Community and Economic Development Director Gia Matheny, Zoning Administrator Kristen Duggan, Assistant Police Chief Shane Ellis, Fire Chief Marshal Berry, Deputy Fire Chief Sam Witt, Public Works Director Lee Germany, Park and Recreation Director Dewayne Williams, Parks Program Director Dolly Brechin, Dale Bellflower, Curtis Bain, Dalton Houser, Bruce Robinson, Chip Johnson, Samuel Pryor, Mitch Lemmon, George Ready, Darrell Dixon, and Lori McNeil

PLEDGE OF ALLEGIANCE

Pledge of Allegiance

INVOCATION

Alderman Harris gave the invocation.

AGENDA

Agenda
City of Hernando
Mayor and Board of Alderman
Regular Meeting

April 20, 2021

6:00pm

- 1) Call the meeting to order
- 2) Pledge of Allegiance
- 3) Invocation
- 4) Approve Agenda
- 5) Approve Docket of Claims No.'s 41605 - 41920
- 6) Approve Minutes from the regular Mayor and Board of Aldermen Meeting on April 6, 2021
- 7) Consent Agenda
 - A) Authorize Kristen Duggan and Joe Engel to attend the BOAM Summer Conference in Gulfport, MS on June 13-18, 2021, also authorize to pay registration and travel expenses
 - B) Authorize Police Officer Neil Riley to attend the Skills Update at MS Delta Community College in Moorehead, MS on June 6 – 10, 2021, also authorize to pay registration and travel expenses
 - C) Authorize Police Officers James Ratliff and Josh Parrott to attend the MS Command College in Oxford, MS on July 25 – 30, 2021, also authorize to pay registration and travel expenses
 - D) Authorize to accept a donation from Waste Connections, Rick West, in the amount of \$2,796.00 for the purchase of recliners
 - E) Authorize a stipend increase for Joshua McCormick for becoming a Certified EMT-B in the amount of \$600.00 annually

- F) Authorize a stipend increase for Joe Jenkins for becoming a Certified EMT-B in the amount of \$600.00 annually
- G) Authorize to declare surplus and remove from the inventory list an iPad 2, DMJP13D2DVD2, 2096 E-2 (stolen and police report filed on 3/24/2014)
- H) Authorize to declare surplus and dispose of the following:
- Samsung TV OZPZ3CXG304038X
 - CPAP 34310748
 - Computer Monitor 2442
 - Printer 2443
 - HP CPU MXL8480F1P
 - HP CPU MXL847020C
- I) Authorize the Fire Department to donate the following to the Public Works Department:
- IPAD 2 DMPJ4AWTDVD2 2093
 - IPAD 2 DMPHQWJ5DJ8R 2094
 - IPAD 2 DMPJ1021DVD2 2097
 - IPAD 2 DMPJ12S3DVD2 2091
- 8) Presentation of the "Recreation Programming Award of Merit" to the Parks and Recreation Department
- 9) Request from Hernando High School Class of 2021 to have the Senior Parade on May 19, 2021 at 7:30pm
- 10) Authorize to promote Jason Jones from Service Tec 3 to Water-Sewer Supervisor with a pay increase of \$1.00 per hour
- 11) Authorize to hire Dalton Houser as a Service Tech 1 on the grass crew at a rate of \$12.00 per hour, pending drug and background screening
- 12) Authorize to hire Amandalyn Abney as a full time un Certified Dispatcher at a rate of \$16.37 per hour
- 13) Authorize to transfer Dana Lowrey from Dispatcher to Dispatcher Director with salary of \$54,080
- 14) PL – 1461 – Request for an Amendment to the Madison Lakes PUD – Located on the Southeast Corner of Green T Road and McIngvale Road – Bob Dalhoff with DT Design Studio (tabled from 12-15-2020)
- 15) Authorize the Parks and Recreation Movie Night Food Vendor Application and fee of \$125.00
- 16) Authorize to approve the lowest and best quote for Water Improvements Loan interest rate
- 17) Authorize Mayor to sign the loan documents for the Sewer and Roadway improvements (AWG Capt loan) number 21-209-CP-01
- 18) Authorize the Mayor to sign an agreement with Northwest Mississippi Community College for student training on the ambulance
- 19) Authorize the Fire Department to accept the lowest and best quote to purchase 14 recliners (budgeted and donation money)
- 20) Authorize to approve the Utility Adjustment Docket
- 21) Appeal Utility Adjustment Denial – Lenny's Hernando

- 22) Appeal Utility Adjustment Denial – Lori McNeil
- 23) Appeal Utility Adjustment Denial – Jennifer and Bryant Marjay
- 24) Authorize to advertise to bid for the AWG Sewer Project
- 25) Authorize to abandon the Right of Way on Memphis Street north of Robinson Street
- 26) Authorize to advertise for a loan for Cemetery and Park repairs
- 27) Executive Session – Court Personnel and Negotiations in regard to property acquisition
- 28) Adjourn

Motion was duly made by Alderman Miller and seconded by Alderman Higdon to approve the agenda as presented. A vote was taken with the following results:

Those voting “Aye”: Alderman Harris, Alderwoman Lynch, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, and Alderman Hobbs.

Those voting “Nay”: None.

ORDERED AND DONE this the 20th day of April, 2021.

APPROVE DOCKET OF CLAIMS NO.’S 41605 - 41920

The Board of Aldermen were presented with a docket of claims No. 41605 - 41920, in the amount of \$865,831.24 for approval.

Motion was duly made by Alderman Hobbs and seconded by Alderman Higdon to approve the docket of claims for payment as presented. A vote was taken with the following results:

Those voting “Aye”: Alderwoman Lynch, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, and Alderman Harris.

Those voting “Nay”: None.

ORDERED AND DONE this the 20th day of April, 2021.

APPROVE MINUTES FROM THE REGULAR MAYOR AND BOARD OF ALDERMEN MEETING ON APRIL 6, 2021

Motion was duly made by Alderman Higdon and seconded by Alderman McLendon to approve the minutes from the regular Mayor and Board of Aldermen Meeting on April 6, 2021, as presented. A vote was taken with the following results:

Those voting “Aye”: Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, and Alderwoman Lynch.

Those voting “Nay”: None.

ORDERED AND DONE this the 20th day of April, 2021.

CONSENT AGENDA

- A) Authorize Kristen Duggan and Joe Engel to attend the BOAM Summer Conference in Gulfport, MS on June 13-18, 2021, also authorize to pay registration and travel expenses
- B) Authorize Police Officer Neil Riley to attend the Skills Update at MS Delta Community College in Moorehead, MS on June 6 – 10, 2021, also authorize to pay registration and travel expenses

- C) Authorize Police Officers James Ratliff and Josh Parrott to attend the MS Command College in Oxford, MS on July 25 – 30, 2021, also authorize to pay registration and travel expenses
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- I) Authorize the Fire Department to donate the following to the Public Works Department:
- IPAD 2 DMPJ4AWTDVD2 2093
 - IPAD 2 DMPHQWJ5DJ8R 2094
 - IPAD 2 DMPJ1021DVD2 2097
 - IPAD 2 DMPJ12S3DVD2 2091

Motion was duly made by Alderman Hobbs and seconded by Alderman Harris to approve the consent agenda as presented. A vote was taken with the following results:

Those voting “Aye”: Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderwoman Lynch, and Alderman Miller.

Those voting “Nay”: None.

ORDERED AND DONE this the 20th day of April, 2021.

**PRESENTATION OF THE “RECREATION PROGRAMMING AWARD OF MERIT”
TO THE PARKS AND RECREATION DEPARTMENT**

Samuel Pryor, MRPA, spoke about the Recreation Programming Award of Merit and the process of choosing a winner.

Mr. Pryor presented the Recreation Programming Award of Merit to the Parks and Recreation Department for the Movie Night at Renasant Park events.

**REQUEST FROM HERNANDO HIGH SCHOOL CLASS OF 2021 TO HAVE THE
SENIOR PARADE ON MAY 19, 2021 AT 7:30PM**

Catherine Sartor, parent, presented the request to have the Class of 2021 Senior Parade on Wednesday May 19, 2021, starting at 7:30pm at the Hernando Civic Center and driving to the High School. Ellie Sartor, Riley Garrison, and Emma Hill also spoke on behalf of the Class of 2021 for their request.

Motion was duly made by Alderman Harris and seconded by Alderwoman Brooks to approve the request from the Hernando High School Class of 2021 to have the Senior Parade on May 19, 2021 at 7:30pm. A vote was taken with the following results:

Those voting “Aye”: Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderwoman Lynch, Alderman Miller, Alderman Higdon, and Alderman McLendon.

Those voting “Nay”: None.

ORDERED AND DONE this the 20th day of April, 2021.

AUTHORIZE TO PROMOTE JASON JONES FROM SERVICE TECH 3 TO WATER-SEWER SUPERVISOR WITH A PAY INCREASE OF \$1.00 PER HOUR

Motion was duly made by Alderman Miller and seconded by Alderman Higdon to authorize to promote Jason Jones from Service Tech 3 to Water-Sewer Supervisor with a pay increase of \$1.00 per hour, following the recommendation of the Personnel Committee, based on the recommendation of the Public Works Director. A vote was taken with the following results:

Those voting "Aye": Alderman Hobbs, Alderman Harris, Alderwoman Lynch, Alderman Miller, Alderman Higdon, Alderman McLendon, and Alderwoman Brooks.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

AUTHORIZE TO HIRE DALTON HOUSER AS A SERVICE TECH 1 ON THE GRASS CREW AT A RATE OF \$12.00 PER HOUR, PENDING DRUG AND BACKGROUND SCREENING

Motion was duly made by Alderman Higdon and seconded by Alderman Hobbs to authorize to hire Dalton Houser as a Service Tech 1 on the Grass Crew at a rate of \$12.00 per hour, pending Drug and Background Screening, following the recommendation of the Personnel Committee, based on the recommendation of the Public Works Director. A vote was taken with the following results:

Those voting "Aye": Alderman Harris, Alderwoman Lynch, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, and Alderman Hobbs.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

AUTHORIZE TO HIRE AMANDALYN ABNEY AS A FULL TIME UNCERTIFIED DISPATCHER AT A RATE OF \$16.37 PER HOUR

Motion was duly made by Alderman Miller and seconded by Alderman Higdon to authorize to hire Amandalyn Abney as a full time uncertified Dispatcher at a rate of \$16.37 per hour, following the recommendation of the Personnel Committee, based on the recommendation of the Police Chief. A vote was taken with the following results:

Those voting "Aye": Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderwoman Lynch, Alderman Miller, and Alderman McLendon.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

AUTHORIZE TO PROMOTE DANA LOWREY FROM DISPATCHER TO DISPATCH DIRECTOR WITH A SALARY OF \$54,080

Motion was duly made by Alderman Higdon and seconded by Alderman Hobbs to authorize to promote Dana Lowrey from Dispatcher to Dispatch Director with a salary of \$54,080. A vote was taken with the following results:

Those voting "Aye": Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, and Alderwoman Lynch.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

PL – 1461 – REQUEST FOR AN AMENDMENT TO THE MADISON LAKES PUD – LOCATED ON THE SOUTHEAST CORNER OF GREEN T ROAD AND MCINGVALE ROAD – BOB DALHOFF WITH DT DESIGN STUDIO (TABLED FORM 12-15-2020)

Mayor Ferguson stated that the applicant wants to table this to the May 4, 2021 Board Meeting, pending the water agreement being ready.

Motion was duly made by Alderman Miller and seconded by Alderman Higdon to table this item to the May 4, 2021 Mayor and Board of Alderman Meeting. A vote was taken with the following results:

Those voting “Aye”: Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderwoman Lynch, and Alderman Miller.

Those voting “Nay”: None.

ORDERED AND DONE this the 20th day of April, 2021.

AUTHORIZE THE PARKS AND RECREATION MOVIE NIGHT FOOD VENDOR APPLICATION AND FEE OF \$125.00

Motion was duly made by Alderman Miller and seconded by Alderman Higdon to approve the Parks and Recreation Movie Night Food Vendor application and fee of \$125.00. A vote was taken with the following results:

Those voting “Aye”: Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderwoman Lynch, Alderman Miller, and Alderman Higdon.

Those voting “Nay”: None.

ORDERED AND DONE this the 20th day of April, 2021.

AUTHORIZE TO APPROVE THE LOWEST AND BEST QUOTE FOR WATER IMPROVEMENTS LOAN INTEREST RATE

Mayor Ferguson asked the City Engineer to go over what we are looking to borrow funds for.

City Engineer Joe Frank Lauderdale stated we are needing to improve the Jaybird water plant, the I55 water plant, improvements to the water line on Holly Springs Rd and Johnstone Rd for the Fieldstone subdivision which will get more water out of the Laughter Rd plant.

Alderwoman Brooks asked what the revised capacity be.

Joe Frank Lauderdale answered the Jaybird water plant is at 1,000 and should go to 2,000. The Holly Springs Rd waterline improvements will help Laughter Rd plant to get more out.

Alderman Hobbs asked what percent of capacity are we at.

Joe Frank Lauderdale answered the Jaybird and the I55 plant are at 92% capacity.

Alderman Hobbs asked what will these improvements bring it down to.

Joe Frank Lauderdale stated he is not sure yet. After I turn in the plans, the State will let me know. This will help have more wells on at the same time.

Alderman Higdon stated is it true that we don't have enough to serve Madison Lakes at this present time.

Joe Frank Lauderdale stated and that is the cause of this, if you remember the North MS situation, they get water from the Jaybird plant. We need to do these improvements so we will be able to service them.

Alderman Hobbs stated the Madison Lakes PUD was approved back in 2005 or before my time here. Is that correct?

Joe Frank Lauderdale answered I don't know the answer for that.

Alderman Hobbs stated during the approval process weren't they responsible for the water plant on that property?

Joe Frank Lauderdale stated I don't really know the answer to that question. I don't know that they agreed to anything with the plant. The one that is there now, is for the school. I don't know if Madison lakes was involved with any water discussions.

Alderman Hobbs stated the school wasn't there then. So that is my question how did they plan to develop this back then, to serve their area, with no plant there? Did the City commit to that, I'm just asking, I don't know?

Joe Frank Lauderdale stated that back then it was in the North MS Utility area back then. We offered to serve the school back then, but were told that North MS Utility would serve them. So we don't know if they had an agreement with them.

Alderman McLendon stated we will be getting \$3,700,000 in June. For infrastructure, water and sewer, health relating items, to my understanding. Are we planning on using this money for those improvements?

Mayor Ferguson stated I haven't even considered that \$3,700,000. But it will be useful.

Alderwoman Brooks asked if we can use it for debt services.

Alderman Miller stated they spoke about the money we should receive at our Mid-Winter Conference. We were instructed with very general details regarding it, and said more information would come out later. Right now it's kind of broad, but they will give us specific's on how it can be used. The only certain thing they said is it has to be put aside, in a separate account or fund. So going over this money is a bit premature.

Alderman McLendon stated but they did say water and sewer, no streets and bridges.

Alderman Miller stated they also said wait on the specifics.

Alderman McLendon started I guess what I'm saying, as Cathy said, can we use the money to pay off the loan, we don't know.

Alderman Hobbs asked are we doing improvements to Jaybird just for the Madison Lakes or for our capacity?

Joe Frank Lauderdale answered we need to do it regardless of Madison Lakes.

Alderman Hobbs stated I was just looking over this Madison Lakes information packet, which we are not discussing now, it is now tabled, but it states right here all improvements will be install and maintained by the development unless other arrangements are approved by the City. I guess that's for another night, another discussion.

Alderman McLendon asked how much is the loan for.

Joe Frank Lauderdale answered \$1,000,000. Unless you authorize more.

Mayor Ferguson stated the price of pipe has skyrocketed.

Alderman McLendon stated we have 19 subdivisions on the books right now that will need water.

Joe Frank Lauderdale stated it could be 19, it was 17 subdivisions when I last looked.

Alderman McLendon asked if we will be able to serve all of them with these improvements, those new subdivisions coming in.

Joe Frank Lauderdale answered half of them.

Alderwoman Brooks stated but you said we were doubling our capacity.

Joe Frank Lauderdale answered on that plant yes. And we will be able to get a lot more service out of the Laughter Rd plant.

Alderman Harris asked City Clerk Katie Harbin it appears that Guaranty Bank is the low bidder, is that right.

Mayor Ferguson answered yes.

Alderwoman Brooks stated she ran some numbers and the 5 year term option will be about \$5,100 a month with a balloon payment of \$781,000 and the 7 or 10 year option will be about \$5,400 a month, with a balloon payment of \$561,000 for the 7 year option and \$703,000 for the 10 year option.

Mayor Ferguson stated he thinks the 10 year will be best. We can't do the DWSI because of the timing. Mayor asked Joe Frank Lauderdale about how long will it take to complete.

Joe Frank Lauderdale answered about one year.

Alderman McLendon stated wouldn't it behoove us to wait and see if we will be about to use the \$3,700,000 for these improvements. Instead of getting \$1,000,000 in debt. If the money will be there in June.

Mayor Ferguson stated we'll be making draws on this. At that time we could decide if we wanted to use that money.

Joe Frank stated we wouldn't get any invoices until after June, July or August. I'm working on plans now, but it will take a while. We will have to advertise.

Mayor Ferguson asked when can you advertise.

Joe Frank Lauderdale answered in about 3 months.

Alderman McLendon stated do we have surplus to use.

City Attorney Kenny Stockton stated just an fyi, you are under certain budget constraints. From April 1 through June, you can't spend more than 25% of the budget.

Mayor Ferguson stated what does that mean?

Kenny Stockton stated it means you can't spend more than 25%.

Mayor Ferguson stated I think we did in 2017.

Kenny Started I don't know what you're talking about there, but I'm talking about today beginning April 1 through today, code 31-25-37.

Mayor Ferguson stated is that a new law or was it there in 2017.

Kenny Stockton answered no it's not new.

Mayor Ferguson stated was it there for 2017.

Kenny Stockton stated I'm just answering, talking about now, while you're considering this item.

Mayor Ferguson stated so we can do this or we can't.

Kenny Stockton stated I can't answer that. You will have to see how much you have budgeted. I'm just stating there are constraints.

Alderwoman Brooks asked how much can be accomplished in three months, if we waited versus starting tomorrow.

Joe Frank Lauderdale answered I am working on the plans now. Have to finish those and come back to have it approved to bid out. At least a couple of months.

Alderman Miller stated based on the numbers you can table this until May 18th and still be ok. We can see if we can get the specifics on what we can do with the \$3,700,000.

Alderman Hobbs stated this Board may not be able to allocate that much.

Alderman Miller stated that could be true. We need to check out all of this information. We can do that research parallel to Joe Frank preparing the plans, then come back and decide.

Motion was duly made by Alderman McLendon and seconded by Alderwoman Brooks to authorize to table this item until the May 18, 2021 Mayor and Board of Aldermen meeting, to get more information regarding possible future revenue funds. A vote was taken with the following results:

Those voting "Aye": Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderwoman Lynch, Alderman Miller, Alderman Higdon, and Alderman McLendon.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

AUTHORIZE MAYOR TO SIGN THE LOAN DOCUMENTS FOR THE SEWER AND ROADWAY IMPROVEMENTS (AWG CAP LOAN) NUMBER 21-209-CP-01

Darrell Dixon, North Delta Planning and Development District, presented the information regarding the CAP loan application. The total amount is \$3,100,000.00.

Mayor Ferguson stated we had to up the limit due to the bids coming back high, and the cost of pipe is increasing. We wouldn't have been able to increase it after we got started.

Darrell Dixon stated the drawls will come along with the construction. The actual loan repayment doesn't start until the project construction is complete.

Mayor Ferguson stated the interest starts the first day. What is the interest rate and year terms?

Darrell Dixon answered that is correct. The interest is 3% and is for 20 years.

Mayor Ferguson stated so you will see a positive cash flow between the taxes and the payment.

Motion was duly made by Alderman Hobbs and seconded by Alderman Miller to authorize the Mayor to sign the loan documents for the Sewer and Roadway Improvements Cap loan, 21-209-CP-01, for the AWG project. A vote was taken with the following results:

Those voting "Aye": Alderman Hobbs, Alderman Harris, Alderwoman Lynch, Alderman Miller, Alderman Higdon, Alderman McLendon and Alderwoman Brooks.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

AUTHORIZE THE MAYOR TO SIGN AN AGREEMENT WITH NORTHWEST MISSISSIPPI COMMUNITY COLLEGE FOR STUDENT TRAINING ON THE AMBULANCE

Motion was duly made by Alderman McLendon and seconded by Alderman Harris to authorize the Mayor to sign an agreement with Northwest Mississippi Community College for student training on the ambulance. A vote was taken with the following results:

Those voting "Aye": Alderman Harris, Alderwoman Lynch, Alderman Miller, Alderman Higdon, Alderman McLendon Alderwoman Brooks, and Alderman Hobbs.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

AUTHORIZE THE FIRE DEPARTMENT TO ACCEPT THE LOWEST AND BEST QUOTE TO PURCHASE 14 RECLINERS (budgeted and donation money)

Motion was duly made by Alderman Hobbs and seconded by Alderman Higdon to authorize the Fire Department to accept the lowest and best quote to purchase 14 recliners from Fire Station Furniture in the amount of \$699.00 per chair. A vote was taken with the following results:

Those voting "Aye": Alderman Harris, Alderwoman Lynch, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, and Alderman Hobbs.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

APPROVE UTILITY BILL ADJUSTMENT DOCKET

Utility Bill Adjustment Docket

4/20/2021

The addresses listed below experienced a leak and did not receive the benefit of receiving water service.

House #	Street	Adjusted Amount	Reason for Leak Adjustment
1	3105 Lambert	2,281.23	line busted in attic outside under a new addition, and exterior hose bib, house is vacant
2	3408 Pettingill Way	2,327.04	leak at the meter
3	824 Fairway Trail	527.22	frozen hose bib, exterior wall
4	135 East Commerce St	1,290.78	water leak at main supply line, hole in pipe under parking lot
5	1494 Lake Frong Dr E	178.40	two pipes came apart at the junchion
6	1203 Blowl Street	1,199.88	water line busted between the meter and the house
7	4332 Malone Road	133.40	outdoor hydrant froze an busted



WATER LEAK REPAIR VERIFICATION
City of Hernando Utility Department
475 W Commerce St
Hernando, MS 38632
662-429-9092

Names as it appears on bill: Jeremy Chance Williams
Service Address: 310.5 Lambert
Phone Number: 901-486-1228
Customer Account#: 06-3300521

Do you rent the property at this address? NO If yes the property owner or manager must completed the remainder of this form.

Property owner or manager Name & Phone #: Chance Williams 901-486-1228

Date of Repair: 4/6/21

Repaired by: Williams Mechanical

Explanation & Location of Leak: Because of the odd soap, water lines busted in the attic, outside under a new addition and a exterior hose bib. The house is vacant.

PLEASE READ AND INITIAL THE STATEMENTS BELOW BEFORE SIGNING.

APPLYING FOR A LEAK ADJUSTMENT DOES NOT PREVENT YOUR SERVICES FROM BEING DISCONNECTED. You are still responsible for paying your bill as normal. You will be contacted by the office once the adjustment is complete.

I have attached a receipt for the repairs with the leak adjustment form. (The receipt must show the leak was outside.)

I understand that the leak adjustment must be approved by the board. If it is not approved by the board, I will be responsible for the balance.

I understand that I am only eligible for one leak adjustment per 12 months. THERE ARE NO EXCEPTIONS TO THIS POLICY.

Customer Signature: [Signature] Date: 4-7-21

For Office Use Only

Account Number: 06-3300521 Billing Period Ending: 3/31/21

High month usage: 257 minus 6 month average: minimum = Amount of Adjustment: 257

\$ 2,281.23 Credit

Approved [Signature] 4-7-21

Williams Mechanical and Property Maintenance LLC
732 shadow view dr
Hernando, MS 38632 US
williams.maintenance662@gmail.com

INVOICE

SENT TO:
Chance Williams

INVOICE DATE: 04/06/2021
DUE DATE: 04/06/2021

Table with 6 columns: DATE, SERVICE, DESCRIPTION, QTY, RATE, AMOUNT. Includes rows for Service call and Maintenance labor.

BALANCE DUE \$260.00

Account Maintenance

Account: 06330052 Name: WILLIAMS, ERIC

General Services Deposits Back Flow History Work Orders History Attachments

Bill History Payment History

Period	Code	Previous Reading	Present Reading	Consumption	Amount Due
04/30/2021	10	855	1112	257	0.00
03/31/2021	10	855	855		2,322.48
02/28/2021	10	855	855		41.25
01/31/2021	10	855	855		41.25
12/31/2020	10	855	855		41.25
11/30/2020	10	855	855		41.25
10/31/2020	10	855	855		41.25
09/30/2020	10	855	855		41.25
08/31/2020	10	855	855		41.25
07/31/2020	10	855	855		41.25
06/30/2020	10	855	855		41.25
05/31/2020	10	855	855		41.25
04/30/2020	10	855	855		41.25

Print for the Period: 04/30/2021 - 04/30/2021

Last Update: 04/17/2021 09:38:32 User: COMSVC3/HEN/MS

\$ 2322.48
 - 41.25
 \$ 2281.23 Credit



WATER LEAK REPAIR VERIFICATION
 City of Hernando Utility Department
 475 W Commerce St
 Hernando, MS 38632
 662-429-9092

Names as it appears on bill Eric P Williams
 Service Address 3408 Pettingill Way, Hernando MS 38632
 Phone Number 705, 382-2458
 Customer Account# 04-0627601
 Do you rent the property at this address? NO If yes the property owner or manager must completed the remainder of this form.

Property owner or manager Name & Phone # Eric Williams 901-205-3554
 Date of Repair 2/22/21
 Repaired by Charles Flynn - Flynn Backhoe Service
 Explanation & Location of Leak Outside at meter. We called the city after recognizing the leak outside. We immediately called and the city provided a work order to determine if it was the responsibility of the

PLEASE READ AND INITIAL THE STATEMENTS BELOW BEFORE SIGNING.

- HW APPLYING FOR A LEAK ADJUSTMENT DOES NOT PREVENT YOUR SERVICES FROM BEING DISCONNECTED. You are still responsible for paying your bill as normal. You will be contacted by the office once the adjustment is complete.
- HW I have attached a receipt for the repairs with the leak adjustment form. (The receipt must show the leak was outside.)
- HW I understand that the leak adjustment must be approved by the board. If it is not approved by the board, I will be responsible for the balance.
- HW I understand that I am only eligible for one leak adjustment per 12 months. THERE ARE NO EXCEPTIONS TO THIS POLICY.

Customer Signature Eric Williams Date 4/7/2021

For Office Use Only
 Account Number 04-0627601 Billing Period Ending 3-31-21
 High month usage 266 minus 6 month average 10 = Amount of Adjustment 256

Approved [Signature] 4-12-21 \$ 2,327.04 credit
 * please read back of document

city to fix or home owner (us). Due to a influx of work orders (which we were provided). It took the city 4 days to get to us to determine our outside meter was our responsibility. THEN!
 The ice storm happened and we couldn't have it repaired due to weather conditions and finding a repair person. Most repair companies employees were stuck in their homes as well. I finally found Flynn Backhoe Service the first chance I could get and he repaired the outside busted pipe. Now, I have a \$2,647.44 water bill which I cannot afford. Please make an water leak repair adjustment to our bill.
 Thank you so much for understanding!

Sincerely,
 Hope + Eric Williams

P.S. I tried contacting everyone known to man during the storm & after to fix ASAP + this date (2/22) was the first available. Also, you will be able to pull up when we called b/c we received a work order.

Date	Code	Previous Reading	Present Reading	Consumption	Amount Due
04/30/2021	10				0.00
04/30/2021	10	331	337	265	2,455.76
06/28/2021	10	314	331	17	156.22
09/30/2021	10	300	314	8	115.51
12/31/2020	10	258	306	8	113.94
03/30/2020	10	240	266	8	117.72
10/31/2020	10	280	280	10	122.82
09/30/2020	10	272	280	7	62.78
05/31/2020	10	288	273	0	103.40
04/30/2020	10	259	269	6	67.55
04/30/2020	10	252	259	7	105.36
03/31/2020	10	248	252	7	105.36
04/30/2019	10	248	248	7	105.36

$$\begin{aligned}
 & 256 \\
 & \underline{10} \\
 & 256 \times 3.50 = 896.00 \\
 & 896.00 \div 2 = 448.00 \\
 & 256 \times 3.84 = 983.04 \\
 & \qquad \qquad \qquad \underline{\$ 2,327.04 \text{ Credit}}
 \end{aligned}$$

CITY OF HERNANDO
WORK ORDER
04/07/2021

WO NO	PRIORITY	TYPE	REC'D DATE	STATUS	ADDED BY
13304	Normal	WATER	02/22/2021	Closed	

ACCT TYPE	ACCT NO	NAME/ADDRESS/SUBDIVISION	ASSIGN TO
Residential	040527601	WILLIAMS, ERIC P 3408 PETTINGILL WAY HERNANDO MS 38632-5709	

SERVICE ADDRESS	DATE	HOME TELEPHONE	WORK TELEPHONE
3408 PETTINGILL WAY		256/415-3751	205/382-2438

REC NO: - WATER - AMT:
MTR NO: 0105624610 TAP:
PREV READING: 306 PRES READING: 314
SCH DATE: CMP DATE: 02/22/2021
PRESSURE: BEAT: 01

Problem:
LOW WATER PRESSURE, WE BELIEVE FROM A LEAK HE HAS. . FOUND OUT LAST WEEK, HE HAS BEEN WAITING FOR A PLUMBER. CALLED LEE, HE IS GOING TO MAKE SURE NOTHING ELSE IS GOING ON. 901-205-3554

Solution:
CUSTOMER HAS ALREADY BEEN TOLD THAT THE LEAK WAS ON HIM. HIS PRESSURE HAS BEEN REDUCED DUE THE LEAK GETTING WORSE. LEAK WAS ALREADY REPAIRED. 2/22/21 CURTIS



WATER LEAK REPAIR VERIFICATION
City of Hernando Utility Department
475 W Commerce St
Hernando, MS 38632
662-429-9092

Names as it appears on bill Carrie Stoddard
Service Address 824 Fairway Trl.
Phone Number (901) 409-5563
Customer Account# 07-0023501

Do you rent the property at this address? NO If yes the property owner or manager must completed the remainder of this form.

Property owner or manager Name & Phone # _____
Date of Repair 02-21-2021

Repaired by Bill Stoddard (no charge)
Explanation & Location of Leak Frozen hose bib on exterior wall. * Snow 2/15 thru 2/19. It's on the side of the house that's the reason I didn't notice it.

Everything was melting so I didn't realize there was more water than there should be coming out towards the street between houses.

PLEASE READ AND INITIAL THE STATEMENTS BELOW BEFORE SIGNING.
CS APPLYING FOR A LEAK ADJUSTMENT DOES NOT PREVENT YOUR SERVICES FROM BEING DISCONNECTED. You are still responsible for paying your bill as normal. You will be contacted by the office once the adjustment is complete.

CS I have attached a receipt for the repairs with the leak adjustment form. (The receipt must show the leak was outside.)

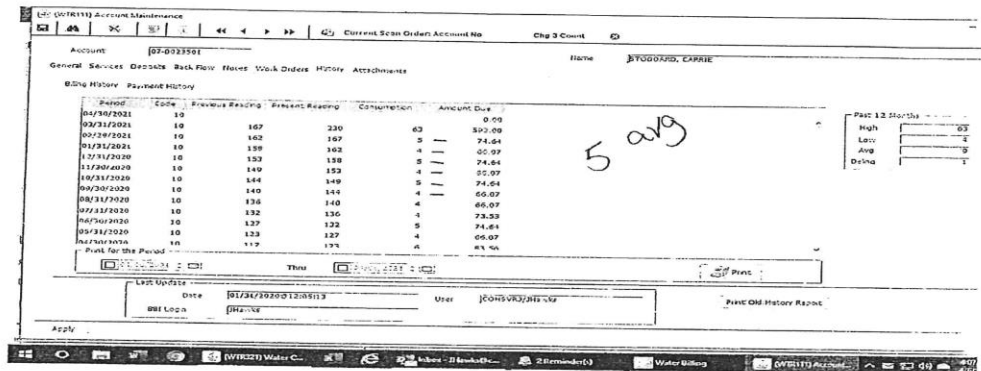
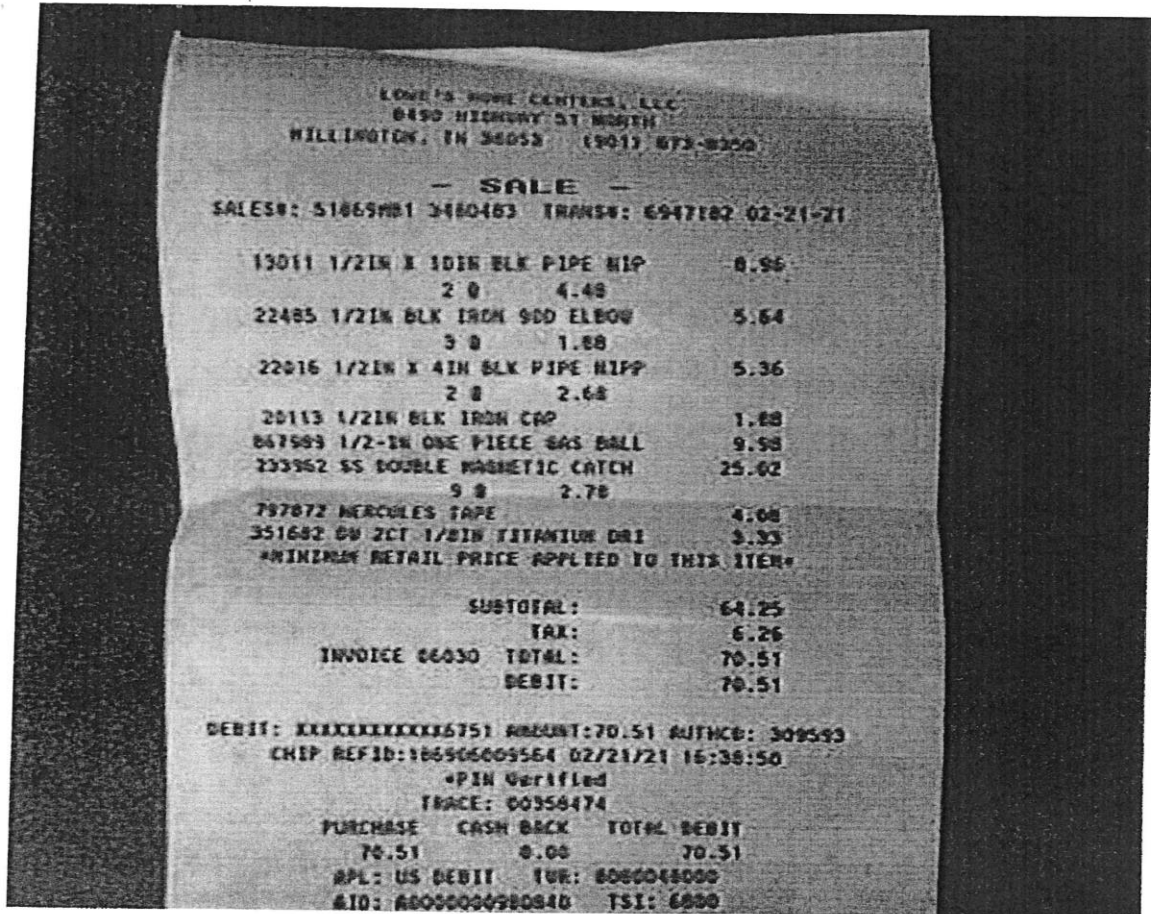
CS I understand that the leak adjustment must be approved by the board. If it is not approved by the board, I will be responsible for the balance.

CS I understand that I am only eligible for one leak adjustment per 12 months. THERE ARE NO EXCEPTIONS TO THIS POLICY.

Customer Signature Carrie Stoddard Date 04-06-2021

For Office Use Only
Account Number 07-0023501 Billing Period Ending 3-31-21
High month usage 63 minus 6 month average 5 = Amount of Adjustment 58

Approved [Signature] \$ 527.22 Credit
4-13-21



63
- 5
58 X 3.50 = 203.00
203 ÷ 2 = 101.50
58 X 3.84 = 222.72
\$ 527.22 credit



WATER LEAK REPAIR VERIFICATION
City of Hernando Utility Department
475 W Commerce St
Hernando, MS 38632
662-429-9092

Names as it appears on bill Charles Kelso
Service Address 135 East Commerce St
Phone Number 341-779-7100
Customer Account# 01-0001605

Do you rent the property at this address? yes If yes the property owner or manager must completed the remainder of this form.

Property owner or manager Name & Phone # AJAX Leasing (Ben Taylor) 901-652-1303
Date of Repair 3/19/21

Repaired by Perry Plumbing

Explanation & Location of Leak Water leak in main supply line coming from the meter developed a hole in the pipe buried under the Asphalt Parking Lot

before

PLEASE READ AND INITIAL THE STATEMENTS BELOW BEFORE SIGNING.

APPLYING FOR A LEAK ADJUSTMENT DOES NOT PREVENT YOUR SERVICES FROM BEING DISCONNECTED. You are still responsible for paying your bill as normal. You will be contacted by the office once the adjustment is complete.

I have attached a receipt for the repairs with the leak adjustment form. (The receipt must show the leak was outside.)

I understand that the leak adjustment must be approved by the board. If it is not approved by the board, I will be responsible for the balance.

I understand that I am only eligible for one leak adjustment per 12 months. THERE ARE NO EXCEPTIONS TO THIS POLICY.

Customer Signature [Signature] Date 4/13/21

For Office Use Only

Account Number 01-0001605 Billing Period Ending 3-31-21

High month usage 145 minus 6 month average 3 = Amount of Adjustment 142

Approved [Signature] \$1,290.78 4-14-21

PERRY PLUMBING JOB WORK ORDER form with fields for customer info, order details, description of work, and totals.

Period	Date	Previous Reading	Present Reading	Consumption	Amount Due
01/31/2021	30	71	214	143	0.00
02/29/2021	30	84	71	2	1,375.78
03/31/2021	30	62	64	2	118.46
12/31/2020	30	59	63	2	67.31
11/30/2020	30	57	59	2	63.20
10/31/2020	30	55	57	2	74.51
09/30/2020	30	53	55	2	74.51
08/31/2020	30	52	53	1	74.10
07/31/2020	30	50	52	2	63.67
06/30/2020	30	48	50	2	74.51
05/31/2020	30	47	48	1	74.10
04/30/2020	30	46	47	1	70.56
Paid for this Period					70.67

145
 - 3

 WTR 142 X 3.50 = 497.00
 SWR 497.00 ÷ 2 = 248.50
 OCR 142 X 3.84 = 545.28

 \$ 1,290.78



WATER LEAK REPAIR VERIFICATION
 City of Hernando Utility Department
 475 W Commerce St
 Hernando, MS 38632
 662-429-9092

TO
Lee
4-14-21

Names as it appears on bill Kristina Doer
 Service Address 1494 Lake Grant Dr E Hernando
 Phone Number (662) 209-0391
 Customer Account# 08-0079901

Do you rent the property at this address? no If yes the property owner or manager must completed the remainder of this form.

Property owner or manager Name & Phone # _____

Date of Repair 3/11/2021

Repaired by Michael Doer

Explanation & Location of Leak (2) pipes replaced at the junctions. Leak began after snow and ice between the meter and the house.

PLEASE READ AND INITIAL THE STATEMENTS BELOW BEFORE SIGNING.

I AM APPLYING FOR A LEAK ADJUSTMENT DOES NOT PREVENT YOUR SERVICES FROM BEING DISCONNECTED. You are still responsible for paying your bill as normal. You will be contacted by the office once the adjustment is complete.

I have attached a receipt for the repairs with the leak adjustment form. (The receipt must show the leak was outside.)

I understand that the leak adjustment must be approved by the board. If it is not approved by the board, I will be responsible for the balance.

I understand that I am only eligible for one leak adjustment per 12 months. THERE ARE NO EXCEPTIONS TO THIS POLICY.

Customer Signature Kristina Doer Date 4/6/21

For Office Use Only

Account Number 08-0079901 Billing Period Ending 3-31-21

High month usage 25 minus 6 month average 5 = Amount of Adjustment 20

Approved
[Signature] 178.40
 4-14-21

Account: [00000001] [COURT KRISTINA] [Cibola Court]

Payment History

Period	Code	Previous Reading
04/30/2021	10	164
05/31/2021	10	164
06/30/2021	10	164
07/31/2021	10	149
08/31/2021	10	149
09/30/2021	10	149
10/31/2021	10	143
11/30/2021	10	139
12/31/2021	10	136
01/31/2022	10	132
02/29/2022	10	132
03/31/2022	10	126
04/30/2022	10	122
05/31/2022	10	118

Print for the Period: [02/07/2022]

Payment History

From	To	Date	Time	Present	Previous	Used	Rate	Server	Rate	Date
02/15/2021	02/15/2021	02/15/2021	304.100	188	184	25	10	10	10	02/15/2021

Sign Balance: 123.30

Time	Rate
WTR	91.95
SWR	42.50
GRB	17.50
DDV	5.00
RECYCLE	4.04
PSYCHOPK	.00
DCRUA	95.00
MISC	.00
TAX	.00
LFC	.00
PEH	.00
LTX	.00

Total Billed: 257.99

Other Activity (Click on receipt to view)

Date	Type	Amount
03/17/2021	PAYMENT	-125.00

Balance: 214.99

Print 12 Months: High 25, Low 5, Avg 5, Delin 3

70.00
 31.60
 76.80
 \$ 178.40 credit

Account: [00000001] [COURT KRISTINA] [Cibola Court]

Payment History

Period	Code	Previous Reading
04/30/2021	10	164
05/31/2021	10	164
06/30/2021	10	149
07/31/2021	10	149
08/31/2021	10	143
09/30/2021	10	139
10/31/2021	10	136
11/30/2021	10	132
12/31/2021	10	132
01/31/2022	10	126
02/29/2022	10	122
03/31/2022	10	118

Print for the Period: [02/07/2022]

Payment History

From	To	Date	Time	Present	Previous	Used	Rate	Server	Rate	Date
02/15/2021	02/15/2021	02/15/2021	461.500	124	119	5	10	10	10	02/15/2021

Sign Balance: 61.54

Time	Rate
WTR	21.95
SWR	10.50
GRB	17.50
DDV	5.00
RECYCLE	.00
PSYCHOPK	4.04
DCRUA	19.20
MISC	.00
TAX	.00
LFC	.00
PEH	.00
LTX	.00

Total Billed: 78.58

Other Activity (Click on receipt to view)

Date	Type	Amount
02/15/2021	PAYMENT	-61.54

Balance: 78.58

Print 12 Months: High 25, Low 5, Avg 5, Delin 2



WATER LEAK REPAIR VERIFICATION
City of Hernando Utility Department
475 W Commerce St
Hernando, MS 38632
662-429-9092

Names as it appears on bill MSB Properties
Service Address 1203 Biloxi St
Phone Number 5731 559-4623
Customer Account# _____
Do you rent the property at this address? If yes the property owner or manager must completed the remainder of this form.
Property owner or manager Name & Phone # Bob Reiter 907-490-9869
Date of Repair 3-27-2021
Repaired by Richard Sexton
Explanation & Location of Leak water line busted between meter and house

PLEASE READ AND INITIAL THE STATEMENTS BELOW BEFORE SIGNING.

_____ APPLYING FOR A LEAK ADJUSTMENT DOES NOT PREVENT YOUR SERVICES FROM BEING DISCONNECTED. You are still responsible for paying your bill as normal. You will be contacted by the office once the adjustment is complete.

I have attached a receipt for the repairs with the leak adjustment form. (The receipt must show the leak was outside.)

_____ I understand that the leak adjustment must be approved by the board. If it is not approved by the board, I will be responsible for the balance.

_____ I understand that I am only eligible for one leak adjustment per 12 months. THERE ARE NO EXCEPTIONS TO THIS POLICY.

Customer Signature MSB Properties Date 4-15-2021

For Office Use Only

Account Number 02-0069409 Billing Period Ending 3-31-21
High month usage 144 minus 6 month average 9 = Amount of Adjustment 132

Approved 4-16-21 \$1,199.88
[Signature]

Richard Sexton
Cell #662.288.7064
Office # 662.562.9946
P.O.BOX 244
Senatobia Ms. 38668

MSB Properties
Job:
1203 Biloxi St.
Hernando, MS

Outside Repair Broken Line
1-3/4 Water Service Line From To House
Broken main water line
Parts- \$314.00
Labor-\$850.00

Sub Total..... \$1164.00
7% Sales Tax.... \$81.48
Total..... \$1245.48

Thank You
Richard Sexton

Range	Code	Previous Reading	Present Reading	Consumption	Amount Due
04/30/2021	10	042	063	141	0.00
03/31/2021	10	030	042	3	1,297.76
03/28/2021	10	030	042	3	62.25
01/31/2021	10	027	036	9	97.50
12/31/2020	10	027	036	9	110.32
11/30/2020	10	017	027	10	135.62
10/31/2020	10	002	017	15	163.94
09/30/2020	10	791	802	11	126.16
08/31/2020	10	776	791	15	163.94
07/31/2020	10	763	776	13	146.00
06/30/2020	10	759	763	4	65.07
05/31/2020	10	754	759	5	74.64
04/30/2020	10	754	754	0	224.40

$$\begin{array}{r} 141 \\ 9 \\ \hline 132 \end{array} \times 3.50 = 462.00$$

$$462 \div 2 = 231.00$$

$$132 \times 3.84 = 506.88$$

$$\# 1,199.88$$



WATER LEAK REPAIR VERIFICATION
 City of Hernando Utility Department
 475 W Commerce St
 Hernando, MS 38632
 662-429-9092

Names as it appears on bill Homer skelton
 Service Address 7332 Malone Rd.
 Phone Number (901) 872-9225
 Customer Account# 063311580
 Do you rent the property at this address? NO If yes the property owner or manager must completed the remainder of this form.
 Property owner or manager Name & Phone # Shirley Lemmer
 Date of Repair 02/20/21
 Repaired by owner
 Explanation & Location of Leak out door hydrant froze it repaired Replaced 3/4" PVC Pipe and 3/4" elbow

PLEASE READ AND INITIAL THE STATEMENTS BELOW BEFORE SIGNING.

SH APPLYING FOR A LEAK ADJUSTMENT DOES NOT PREVENT YOUR SERVICES FROM BEING DISCONNECTED. You are still responsible for paying your bill as normal. You will be contacted by the office once the adjustment is complete.
SH I have attached a receipt for the repairs with the leak adjustment form. (The receipt must show the leak was outside.)
SH I understand that the leak adjustment must be approved by the board. If it is not approved by the board, I will be responsible for the balance.
SH I understand that I am only eligible for one leak adjustment per 12 months. THERE ARE NO EXCEPTIONS TO THIS POLICY.

Customer Signature Shirley Lemmer Date 4/15/21

For Office Use Only

Account Number 063311580 Billing Period Ending 3-31-21
 High month usage 37 minus 6 month average 2 = Amount of Adjustment 35
\$ 133.40 credit

Approved 4-16-21
[Signature]

Period	Cost	Previous Reading	Present Reading	CURRENT DUE	AMOUNT DUE
01/01/2021	30	94	131	37	0.00
02/01/2021	30	94	94		149.40
03/01/2021	30	94	94		16.00
04/01/2021	30	94	94		16.00
05/01/2020	30	94	94		16.00
06/01/2020	30	104	104		16.00
07/01/2020	30	95	104		35.20
08/01/2020	30	95	95		16.00
09/01/2020	30	95	95		16.00
10/01/2020	30	95	95		16.00
11/01/2020	30	94	95		16.00

$$\begin{array}{r} 37 \\ - 2 \\ \hline 35 \end{array}$$

$$\begin{array}{r} \$ 149.40 \\ 16.00 \\ \hline \$ 133.40 \text{ credit} \end{array}$$

Alderman Brooks stated I don't think we are doing the people justice by paying to fix leaks.

Alderman McLendon stated one was a vacant house, I want to pull that one.

Public Works Director stated they did have a leak outside on that one as well.

Motion was duly made by Alderman McLendon and seconded by Alderman Higdon to approve to remove item number 1 (one) on the docket, 3105 Lambert, to table until the May 4, 2021 meeting, and then to approve the Utility Bill Adjustment Docket, finding that the customers had a leak and did not receive the benefit of receiving the water services, also request that the water leak repair verification form and attached documents are put in the minutes. A vote was taken with the following results:

Those voting "Aye": Alderman Lynch, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderman Brooks, and Alderman Hobbs.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

APPEAL UTILITY ADJUSTMENT DENIAL – LENNY’S HERNANDO



WATER LEAK REPAIR VERIFICATION

City of Hernando Utility Department
475 W Commerce St
Hernando, MS 38632
662-429-9092

To Lee 3-15-21

Names as it appears on bill Lenny's Hernando
Service Address 2408 E Parkway St
Phone Number (662) 449 1192
Customer Account# 05-0133900
Do you rent the property at this address? Yes If yes the property owner or manager must
completed the remainder of this form.
Property owner or manager Name & Phone # Trevaunt Fontenot 901-783-5902
Date of Repair Dec 15 2020
Repaired by Scott Bloomer
Explanation & Location of Leak Mans Toilet leaked and we
had no idea

PLEASE READ AND INITIAL THE STATEMENTS BELOW BEFORE SIGNING.

APPLYING FOR A LEAK ADJUSTMENT DOES NOT PREVENT YOUR SERVICES FROM BEING
DISCONNECTED. You are still responsible for paying your bill as normal. You will be contacted by the
office once the adjustment is complete.
I have attached a receipt for the repairs with the leak adjustment form. (The receipt must show
the leak was outside.)
I understand that the leak adjustment must be approved by the board. If it is not approved by
the board, I will be responsible for the balance.
I understand that I am only eligible for one leak adjustment per 12 months. THERE ARE NO
EXCEPTIONS TO THIS POLICY.
Customer Signature Cheryl King Date 02-15-2021

Account Number 05-0133900 Billing Period Ending 12/31/21
High month usage 66 minus 6 month average 8 = Amount of Adjustment 58

Denied due to leak being inside
\$ 526.77
3-18-21



CITY OF HERNANDO
475 W. COMMERCE ST.
HERNANDO, MS 38632-2197

ACCOUNT INFORMATION
Account Number 05-0133900
Due Date 02/15/2021
Cutoff Date 02/21/2021
Amount Due 770.00

Lenny's Hernando
2408 E Parkway St
Hernando MS 38632-2050



BUSINESS HOURS:
MONDAY - FRIDAY
8:00 A.M. - 5:00 P.M.
DAYTIME BUSINESS PHONE
662-429-9092
EMERGENCY NIGHT PHONE
662-429-9096

Table with columns: SERVICE ADDRESS, BILLING PERIOD, SERVICE, CHARGE, PREVIOUS, PRESENT, USAGE. Includes row for WTR, SWR, WW, DCRUA, TAX, PAST DUE, AMOUNT DUE, LC (APPLIED AFTER 15), AMOUNT DUE (AFTER 15).

Register to vote for City Election by Feb 8 - City Primary Election Apr 6
Find your ward and voting location at www.cityofhernando.org
Click->Our City->City Wards
YOUR CONSUMER CONFIDENCE REPORT IS AVAILABLE AT http://cityofhernando.org/wp-content/uploads/2011/06/CCR-2017.pdf.
CCR REPORT IS AVAILABLE AT CITY HALL.
TO AVOID DISCONNECTION AND A CHARGE OF \$40, PAYMENT MUST BE RECEIVED BEFORE 5PM ON THE 20TH OF THE MONTH. IF MAILING, PLEASE
MAIL EARLY TO INSURE PAYMENT REACHES US ON TIME. FOR YOUR CONVENIENCE, BILLS MAY ALSO BE PAID ONLINE AT
WWW.CITYOFHERNANDO.ORG OR BY BANK DRAFT.

PLEASE DETACH AND RETURN THIS PORTION IF PAYING BY MAIL

Account Number 05-0133900
Service Address 2408 E PARKWAY ST
Amount Due 770.00
Due Date 02/15/2021
Amount Due After Due Date 779.22

Handwritten notes: 11-15, 12-16

CITY OF HERNANDO
475 W. COMMERCE ST.
HERNANDO, MS 38632-2197

LENNY'S HERNANDO
2408 E PARKWAY ST
HERNANDO MS 38632-2050

Handwritten notes: 12/12, 9/18/20, 12968556, 25-58 824

Account Maintenance

Account: 05-0133900

Name: LENNY'S HERNANDO

Table: Billing History

Period	Code	Previous Reading	Present Reading	Consumption	Amount Due
03/31/2021	20				0.00
02/28/2021	20	330	337	7	85.48
01/31/2021	20	323	330	8	152.26
12/31/2020	20	356	322	66	617.74
11/30/2020	20	349	256	7	76.26
10/31/2020	20	242	249	7	84.42
09/30/2020	20	235	242	7	85.48
08/31/2020	20	232	233	8	86.17
07/31/2020	20	219	227	8	94.33
06/30/2020	20	212	219	7	82.54
05/31/2020	20	207	212	5	65.93
04/30/2020	20	201	207	6	67.84
03/31/2020	20	195	201	6	76.00

Handwritten: Avg 8

Summary: High 66, Low 5, Avg 11, Delinq 6

Last Update: 03/27/2020 14:33:03

Handwritten calculation:

$$\begin{array}{r}
 66 \\
 - 8 \\
 \hline
 58
 \end{array}
 \times 3.50 = 203.00$$

$$\begin{array}{r}
 203.00 \\
 101.50 \\
 \hline
 304.50
 \end{array}$$

\$ 526.77

03/03/2021 06:42 6624492665 1ST FRANKLIN PAGE 84

INVOICE

Scott Bloomer
 A subcontractor of Chris Wenzler Plumbing
 399 Strickland rd, Byhalia, MS 38611
 901-592-7930

BILL TO
 Lenny's Grill & Subs
 2408 E Parkway St, Hernando, MS 38632
 662-449-1190

INVOICE # 110
INVOICE DATE 12/31/2020

DESCRIPTION	AMOUNT
Customer received high water usage letter Upon arrival Sloan valve on men's toilet was continuously running Rebuilt sloan valve and corrected the water usage issue, no more leaks were found	218.00
TOTAL	\$218.00

Thank you | **TERMS & CONDITIONS**
 Payment is due within 15 days

Cheryl Kingsley, Lenny's Hernando, presented her request. Mrs. Kingsley stated that she doesn't understand how it could jump that much in that short of a time frame.

Alderman McLendon asked if they were closed any days around or during that time.

Cheryl Kingsley answered just Thanksgiving Day, I am there every other day.

Alderman Hobbs stated that it looks like it went from 7 to 66, how much is an average for a leak.

Public Works Director Lee Germany answered the average is 8, so 58,000.

Alderman Hobbs stated 58,000 gallons for a toilet?

Public Works Director Lee Germany answered yes. A toilet running wide open is 90,000, worst case scenario, in 21 days. Most toilets are 1.5 gallons, so you figure 30 seconds to fill it, 3 gallons every minute, 1440 minutes per day, 7 days a week, for 3 weeks, 21 days, comes to over 90,000

Alderman McLendon stated it was repaired on the 15th.

Public Works Director Lee Germany stated that the billing cycle was November through December.

Alderman Harris stated does this seem realistic for that much.

Public Works Director Lee Germany stated it would have to be un restricted flow.

Alderman Harris asked if there is any question or doubt in your mind that it could have been something wrong on our end.

Public Works Director Lee Germany answered no sir, it's numbers.

Alderman Higdon stated if you take DCRUA off, it's only \$304

Alderman Harris asked Mrs. Kingsley you had no idea you had a problem.

Cheryl Kingsley answered no idea, I'm there 7 days a week and did not know.

Mayor Ferguson stated it went down the toilet, so we still have to pay DCRUA.

Motion was duly made by Alderman McLendon and seconded by Alderwoman Brooks to uphold the denial of the utility adjustment. A vote was taken with the following results:

Those voting "Aye": Alderman Higdon, Alderman McLendon, Alderwoman Brooks, and Alderwoman Lynch.

Those voting "Nay": Alderman Miller, Alderman Hobbs, and Alderman Harris.

ORDERED AND DONE this the 20th day of April, 2021.

APPEAL UTILITY ADJUSTMENT DENIAL – LORI NCNEIL



Katie Harbin

From: Lee Germany
Sent: Wednesday, March 17, 2021 12:47 PM
To: Katie Harbin
Subject: 711 Classic Dr S
Attachments: doc00299920210317105402.pdf

Good Afternoon,

Katie, I ran another history on the meter this morning and it looks like she had a significant leak. Looking at the leak form it looks like the plumber repaired two leaking toilets in the house. I also pulled the WO history to see if this was anywhere close to the same time of the month as the leak in the road. It looks like the road leak which there is no way that could have went through the meter was back in August of last year. The bill and leaks in question look like they were this year in January and February. Unfortunately she will have to take this before the board for a possible variance of the cities ordinances.

Lee Germany
 Director of Public Works
 City of Hernando
 475 W Commerce Street
 Hernando, MS 38632
 Phone:662-863-7933
 Email: lgermany@cityofhernando.org

-----Original Message-----

From: scanner <scanner@cityofhernando.org>
 Sent: Wednesday, March 17, 2021 11:54 AM
 To: Lee Germany <LGermany@cityofhernando.org>
 Subject:

 ECOSYS M2540dw
 [00:17:c8:99:fd:b2]

1

**CITY OF HERNANDO
 WORK ORDER
 03/17/2021**

WO NO	PRIORITY	TYPE	REC'D DATE	STATUS	ADDED BY
13453	Normal	WATER	03/17/2021	Open	

ACCT TYPE	ACCT NO	NAME/ADDRESS/SUBDIVISION	ASSIGN TO
Residential	073075003	MCNEILL, LORI 711 CLASSIC DR S HERNAND MS 38632	

SERVICE ADDRESS	DATE	HOME TELEPHONE	WORK TELEPHONE
711 CLASSIC DR S		901/568-9430	

- WATER -
 REC NO:
 MTR NO: 0000000000
 PREV READING: 408
 SCH DATE:
 PRESSURE:
 AMT:
 TAP:
 PRES READING: 417
 CMP DATE:
 BEAT: 03

Problem:

RUN HISTORY FROM JANUARY TO FEB

Solution:

RAN HISTORY AND SENT TO KATIE LG



MasterLink Data Collection System

3/10/2021 8:19 am

Data Log Report
From: 1/8/2021 (23:54) To: 2/15/2021 (23:54)

Page 1 of 3

Data Log Event: 3471298

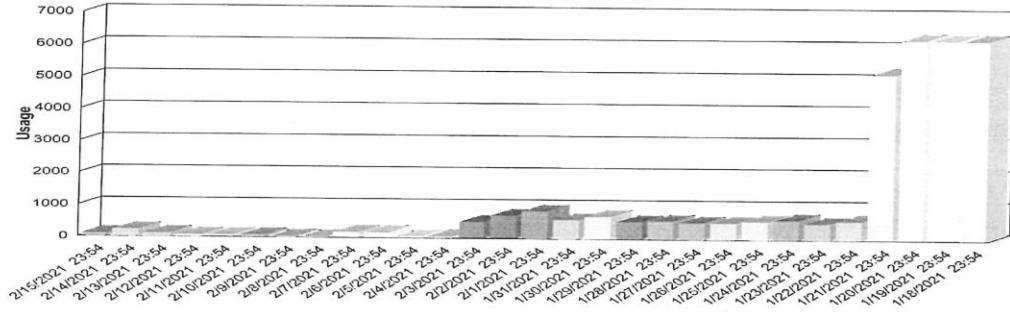
[PrintDateTime](#)

Address: 711 CLASSIC DR S

Customer: MCNEIL, LORI

MeterSN: 1965 Electronic ID: 10149476

Peak Consumption: 6350 Occurred 1/17/2021 (23:54)



Date & Time	Reading	Usage
2/15/2021 11:54 PM	417630	100
2/14/2021 11:54 PM	417530	230
2/13/2021 11:54 PM	417300	120
2/12/2021 11:54 PM	417180	70
2/11/2021 11:54 PM	417110	70
2/10/2021 11:54 PM	417040	70
2/9/2021 11:54 PM	416970	40
2/8/2021 11:54 PM	416930	30
2/7/2021 11:54 PM	416900	170
2/6/2021 11:54 PM	416730	180
2/5/2021 11:54 PM	416550	50
2/4/2021 11:54 PM	416500	60
2/3/2021 11:54 PM	416440	510
2/2/2021 11:54 PM	415930	720
2/1/2021 11:54 PM	415210	860
1/31/2021 11:54 PM	414350	600
1/30/2021 11:54 PM	413750	710
1/29/2021 11:54 PM	413040	550
1/28/2021 11:54 PM	412490	570
1/27/2021 11:54 PM	411920	530
1/26/2021 11:54 PM	411390	530
1/25/2021 11:54 PM	410860	580
1/24/2021 11:54 PM	410280	610
1/23/2021 11:54 PM	409670	520
1/22/2021 11:54 PM	409150	590
1/21/2021 11:54 PM	408560	5180
1/20/2021 11:54 PM	403380	6250
1/19/2021 11:54 PM	397130	6240
1/18/2021 11:54 PM	390890	6230



MasterLink Data Collection System

3/10/2021 8:19 am

Data Log Report
From: 1/8/2021 (23:54) To: 2/15/2021 (23:54)

Page 2 of 3

Data Log Event: 3471298

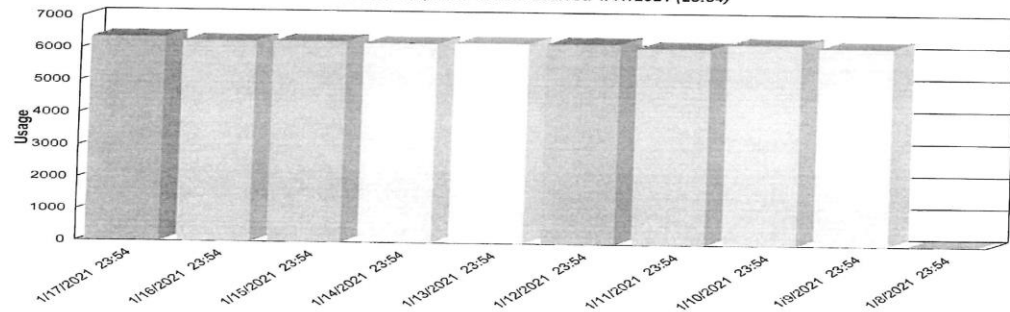
[PrintDateTime](#)

Address: 711 CLASSIC DR S

Customer: MCNEIL, LORI

MeterSN: 1965 Electronic ID: 10149476

Peak Consumption: 6350 Occurred 1/17/2021 (23:54)



Date & Time	Reading	Usage
1/17/2021 11:54 PM	384660	6350
1/16/2021 11:54 PM	378310	6250
1/15/2021 11:54 PM	372060	6260
1/14/2021 11:54 PM	365800	6220
1/13/2021 11:54 PM	359590	6240
1/12/2021 11:54 PM	353340	6240
1/11/2021 11:54 PM	347100	6130
1/10/2021 11:54 PM	340970	6270
1/9/2021 11:54 PM	334700	6180
1/8/2021 11:54 PM	328520	0



3/10/2021 8:19 am

Data Log Event: 3471298: [PrintDateTime](#)**MasterLink Data Collection System**

Data Log Report

From: 1/8/2021 (23:54) To: 2/15/2021 (23:54)

Address: 711 CLASSIC DR S

Customer: MCNEIL, LORI

MeterSN: 1965 Electronic ID: 10149476

Peak Consumption: 6350 Occurred 1/17/2021 (23:54)

Page 3 of 3

Number of Readings For This Data Log: 39

Average Usage For This Data Log: 2285

Total Usage For This Data Log: 89110

rev 2/2/2011

Lori McNeil presented her request. Mrs. McNeil stated that her normal bill is around \$40 to \$50 a month. This time it was over \$1,000.

Audience member present with Lori McNeil, stated she has requested the numbers, she just had a ripped flapper. That wasn't the toilet running wide open it was just a small rip. She's had water gushing at the street for days.

Public Works Director Lee Germany stated the last street repairs were in August of 2020, this leak was in January 2021.

Audience member present with Lori McNeil, asked can that much water go through a quarter inch line in just 3 weeks?

Alderwoman Brooks stated is there any way for the repair at the street to be related to this leak.

Public Works Director Lee Germany answered no ma'am. If anything, it would have sucked the water out of the home, it would go backwards if anything. We ran a history on it. It is a smart meter, we pulled a history on it and it looks like it stated on January 9, 2021 and it was over 6,000 a day through January 22, 2021.

Lori McNeil stated I don't have children in my home.

Alderman Hobbs stated it looks like it stopped as soon as it was fixed.

Audience member present with Lori McNeil asked if any of the meters mess up, work incorrectly.

Public Works Director answered if they do, they just stop reading.

Motion was duly made by Alderman Harris and seconded by Alderwoman Brooks to uphold the denial of the utility adjustment. A vote was taken with the following results:

Those voting "Aye": Alderman Higdon, Alderman McLendon Alderwoman Brooks, Alderman Harris, and Alderwoman Lynch.

Those voting "Nay": Alderman Hobbs and Alderman Miller.

ORDERED AND DONE this the 20th day of April, 2021.

APPEAL UTILITY ADJUSTMENT DENIAL – JENNIFER AND BRYAN MARJAY



WATER LEAK REPAIR VERIFICATION
City of Hernando Utility Department
475 W Commerce St
Hernando, MS 38632
662-429-9092

TO Lee 3-17-21

Names as it appears on bill Jennifer and Bryan Marjay
Service Address 1742 Northwood West Drive
Phone Number (662) 292-0380
Customer Account#
Do you rent the property at this address? no If yes the property owner or manager must
completed the remainder of this form.
Property owner or manager Name & Phone #
Date of Repair
Repaired by
Explanation & Location of Leak

PLEASE READ AND INITIAL THE STATEMENTS BELOW BEFORE SIGNING.

APPLYING FOR A LEAK ADJUSTMENT DOES NOT PREVENT YOUR SERVICES FROM BEING
DISCONNECTED. You are still responsible for paying your bill as normal. You will be contacted by the
office once the adjustment is complete.

I have attached a receipt for the repairs with the leak adjustment form. (The receipt must show
the leak was outside.)

I understand that the leak adjustment must be approved by the board. If it is not approved by
the board, I will be responsible for the balance.

I understand that I am only eligible for one leak adjustment per 12 months. THERE ARE NO
EXCEPTIONS TO THIS POLICY.

Customer Signature [Signature] Date 5-17-2021

For Office Use Only

Account Number Billing Period Ending

High month usage minus 6 month average = Amount of Adjustment

Denied due to no outside leak.

[Signature] 3-18-21

Montgomery Plumbing



Greg Montgomery
Business Number 9012977131
2219 Bluegoose Rd
Sarah, MS 38665
+19012977131
gmontgomery86@gmail.com

DATE 03/17/2021
DUE DATE 03/24/2021
BALANCE DUE USD \$0.00

BILL TO
Jennifer Marjay
Jmarjay99@gmail.com

Table with 4 columns: DESCRIPTION, RATE, QTY, AMOUNT. Row 1: Check house and property for suspected water leak, \$120.00, 1, \$120.00. Description: Checked house and walked property to check for a suspected water leak. No Leaks Found!! Water wasn't spinning, no faucets or toilets leaking, and the was no standing water outside or inside of house

SUBTOTAL \$120.00
TAX (7%) \$8.40

Payment Instructions

BY CHECK
Montgomery Plumbing

OTHER
Cash app @: \$gmplumb

TOTAL \$128.40
PAID -\$128.40
03/17/2021

BALANCE DUE USD \$0.00

Paid in full by cash.

Thanks for your business!

Period	Code	Previous Reading	Present Reading	Consumption	Amount Due
03/31/2021	10				0.00
02/28/2021	10	94	169	75	703.08
01/31/2021	10	91	94	3	61.54
12/31/2020	10	88	91	3	61.54
11/30/2020	10	84	88	4	70.11
10/31/2020	10	79	84	5	70.66
09/30/2020	10	69	79	10	123.28
08/31/2020	10	39	69	10	123.28
07/31/2020	10	33	39	6	87.60
06/30/2020	10	41	53	12	141.12
05/31/2020	10	31	41	10	123.28
04/30/2020	10	24	31	7	95.82
03/31/2020	10	14	24	10	123.28

$$\begin{array}{r}
 75 \\
 - 6 \\
 \hline
 69
 \end{array}$$

$$69 \times 3.50 = 241.50$$

$$241.50 \div 2 = 120.75$$

$$69 \times 3.84 = 264.96$$

$$\$ 627.21 \text{ credit}$$

Jennifer Marjay presented her request. Mrs. Marjay stated she had no leaks, had a plumber check everything and they said there were no leaks. No one notified me that there was high usage. Mr. Johnson came out and looked at the meter for me, it wasn't spinning. Your people came later and checked the meter, said it wasn't spinning.

Mayor Ferguson asked Lee if he checked the meter.

Public Works Director Lee Germany answered yes, the read at 99.5% accurate. So, it may be reading a little slow.

Alderman Miller asked when the next bill we be coming out.

Public Works Director Lee Germany answered very soon.

City Clerk Katie Harbin answered they will be mailed out the last week of the month.

Alderman Miller stated I think we will need that bill to be able to accurately compare.

Motion was duly made by Alderman Miller and seconded by Alderman Higdon to authorize to table this item to the May 4, 2021 meeting, to get the complete reading and bill breakdown. A vote was taken with the following results:

Those voting "Aye": Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderwoman Lynch, Alderman Miller, and Alderman Higdon.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

AUTHORIZE TO ADVERTISE TO BID FOR THE AWG SEWER PROJECT

Motion was duly made by Alderman Miller and seconded by Alderman Higdon to authorize to advertise to bid for the AWG Sewer Project. A vote was taken with the following results:

Those voting "Aye": Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderwoman Lynch, Alderman Miller, Alderman Higdon, and Alderman McLendon.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

AUTHORIZE TO ABANDON THE RIGHT OF WAY ON MEMPHIS STREET NORTH OF ROBINSON STREET

George Ready presented the information.

Motion was duly made by Alderman Hobbs and seconded by Alderman McLendon to authorize to abandon the Street Right of Way on Memphis Street North of Robinson Street. A vote was taken with the following results:

Those voting "Aye": Alderman Hobbs, Alderman Harris, Alderwoman Lynch, Alderman Miller, Alderman Higdon, Alderman McLendon and Alderwoman Brooks.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

AUTHORIZE TO RE ADVERTISE FOR A LOAN FOR CEMETERY AND PARK REPAIRS

Motion was duly made by Alderwoman Brooks and seconded by Alderman Higdon to authorize to re advertise for a loan for Cemetery and Park repairs. A vote was taken with the following results:

Those voting "Aye": Alderman Harris, Alderwoman Lynch, Alderman Miller, Alderman Higdon, Alderman McLendon Alderwoman Brooks, and Alderman Hobbs.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

GO INTO CLOSED SESSION TO DISCUSS GOING INTO EXECUTIVE SESSION FOR COURT PERSONNEL AND NEGOTIATIONS IN REGARD TO PROPERTY ACQUISITION

Motion was duly made by Alderman Higdon and seconded by Alderman Harris to authorize to go into closed session to discuss going into Executive Session for Court Personnel and Negotiations in regard to property acquisition. A vote was taken with the following results:

Those voting "Aye": Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderwoman Lynch, and Alderman Miller.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

GO INTO EXECUTIVE SESSION FOR COURT PERSONNEL AND NEGOTIATIONS IN REGARD TO PROPERTY ACQUISITION

Motion was duly made by Alderwoman Brooks and seconded by Alderman Hobbs to go into Executive Session for Court Personnel and Negotiations in regard to property acquisition. A vote was taken with the following results:

Those voting "Aye": Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderwoman Lynch, Alderman Miller, and Alderman Harris.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

COME OUT OF EXECUTIVE SESSION

Motion was duly made by Alderwoman Brooks and seconded by Alderman Higdon to authorize to come out of executive session. A vote was taken with the following results:

Those voting "Aye": Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderwoman Lynch, Alderman Miller, Alderman Higdon, and Alderman McLendon.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

COURT PERSONNEL

Motion was duly made by Alderwoman Brooks and seconded by Alderman Harris to terminate employment with Keena Keel in the Court Department due to failure to satisfactory completing the probationary period, effective immediately. A vote was taken with the following results:

Those voting "Aye": Alderman Hobbs, Alderman Harris, Alderwoman Lynch, Alderman Miller, Alderman Higdon, Alderman McLendon, and Alderwoman Brooks.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

AUTHORIZE TO WAIVE BUILDING PERMIT FEES FOR DESOTO COUNTY FOR THE RENOVATION OF THE DHS BUILDING

Motion was duly made by Alderman Miller and seconded by Alderman Higdon to authorize to waive the building permit fees for Desoto County for the renovation of the DHS building. A vote was taken with the following results:

Those voting "Aye": Alderman Harris, Alderwoman Lynch, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, and Alderman Hobbs.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

PROPERTY ACQUISITION

Motion was duly made by Alderman Miller and seconded by Alderman Hobbs to authorize the City Attorney to negotiate the purchase price for the ROW with George Ready, Attorney for Banks Farms LP, for an amount up to \$14,000.00 and City Engineer Joe Frank Lauderdale to discuss the Gerber ROW with their representative, for purchasing with an amount up to \$40,000. A vote was taken with the following results:

Those voting "Aye": Alderwoman Lynch, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, and Alderman Harris.

Those voting "Nay": None.

ORDERED AND DONE this the 20th day of April, 2021.

ADJOURN

There being no further business at this time a motion was duly made by Alderman Higdon, seconded by Alderwoman Lynch to adjourn.

Motion passed with a unanimous vote of "Aye".

MAYOR TOM FERGUSON

ATTEST:

KATIE HARBIN, CITY CLERK