

The Mayor and Board of Aldermen of the City of Hernando met in regular session at City Hall on Tuesday, June 5, 2018 at 6:00 P.M. with Mayor Tom Ferguson presiding. Aldermen present were: Alderman Harris, Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, and Alderman Hobbs. Also present for the meeting were: City Clerk Katie Harbin, City Attorney Kenny Stockton, City Engineer Joe Frank Lauderdale, Assistant Police Chief Shane Ellis, Fire Chief Hubert Jones, Planning Director Keith Briley, Director of Community Economic Development Gia Matheny, Public Works Director Bobby Burton, Court Clerk Cassaundra Perry, Parks Director Dewayne Williams, Stacey H Graves, Glenn Rice, Tom Gentry, Mark Aucell, David Bowman, Christy Roten, Joey Reeder, Bob Cooke, Sean Hildson, Vickey McLendon, Michael K Graves, Rodney S Jones, Nancy H Paulk, Margaret Gillispie, Jennifer Francis, Jason Francis, Mike and Martha Neyman, Ben Piper, Donald McKnatt, Jesse Dement, Andriano Dement, Diane Franczyk, Ron Franczyk, Robert Long, Preston McAlexander, Linda Owens, and Shawn Swift.

PLEDGE OF ALLEGIANCE

Pledge of Allegiance

INVOCATION

Alderman McLendon gave the invocation.

AGENDA

Agenda
City of Hernando
Mayor and Board of Alderman
Regular Meeting

June 5, 2018

6:00pm

- 1) Call the meeting to order
- 2) Pledge of Allegiance
- 3) Invocation
- 4) Approve Agenda
- 5) Approve Docket of Claims No.'s 123813 – 124088 less 123874
- 6) Approve Docket of Claims No. 123874 (Bryant)
- 7) Authorize to pay Tucker Franks for umpire services in the amount of \$220.00
- 8) Approve Minutes
- 9) Consent Agenda
 - A) Authorize John Cotter, Leonardis Cunningham, Hunter Solomon, and Alicia McCoy to attend the National Law Fit Challenge on June 7-9, 2018, also authorize to pay registration.
 - B) Authorize Brian Bell, James Ratliff, and Ross Smith to attend the Patrolman CQC Course on June 6-7, 2018, also authorize to pay registration.

- C) Authorize Lynn Brown and Hunter Solomon to attend the American Working K9 class for recertification June 10-15, 2018, also authorize to pay travel expenses.
 - D) Authorize John Cotter and Jacob Bramlett to attend the Tactical Officer Survivor School June 25-27, 2018, also authorize to pay registration and travel expenses.
 - E) Authorize Gia Matheny to attend the Community Development Institute in Conway, AR on July 30 – August 3, 2018, also authorize to pay registration and travel expenses
- 10) Request for sponsorship from the Desoto Shrine Club for their annual BBQ cook off
 - 11) Discussion of pump tract with North Mississippi Trail Alliance (NMTA)
 - 12) Request from Christy Roten to temporarily close Panola Street on August 11, 2018 for a wedding
 - 13) Authorize Mayor Ferguson to sign the change order for the I-269 Sanitary Sewer Crossing Force Main Adjustment project
 - 14) Authorize to give Octavia Glasper a 90 day performance raise of \$0.50 per hour
 - 15) Authorize to hire Tyson Bonilla as a seasonal employee in the Parks Department at a rate of \$9.00 per hour
 - 16) Authorize to promote Nick Wallace to Lieutenant in the Fire Department
 - 17) Authorize to promote Daniel Barnett to Firefighter Driver / Paramedic
 - 18) Discussion on erosion issues at Forrest Meadows Phase 5 (Mike Graves)
 - 19) Authorize Mayor Ferguson to sign an agreement with BBI to use their EZ Pay system for online utility payments
 - 20) Authorize to accept the lowest and best quote from Williams Concrete for the Hernando Soccer Concrete Patio
 - 21) Authorize to receive quotes for the firework services
 - 22) Authorize Mayor Ferguson to sign a contract for concessions for the July 4th event
 - 23) Authorize to adjust the utility bill for Leah and Mike Jensen
 - 24) Authorize to adjust the utility bill for City Hair Co.
 - 25) Authorize to adjust the utility bill for Sikharee Cullinane
 - 26) Authorize to adjust the utility bill for Gloria Pallme
 - 27) Authorize to adjust the utility bill for Joel Davis
 - 28) Authorize to adjust the utility bill for Mary Ann Nix
 - 29) Authorize to adjust the utility bill for Ronnie Lee Smith Jr
 - 30) Authorize to adjust the utility bill for Scott Andrew Smith
 - 31) Authorize to adjust the utility bill for Albert Randall Brower
 - 32) Authorize to adjust the utility bill for Terry Carter

33) Adjourn

Motion was duly made by Alderman Higdon and seconded by Alderman Miller to approve the agenda as presented. A vote was taken with the following results:

Those voting "Aye": Alderman Harris, Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks and Alderman Hobbs.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018.

APPROVE DOCKET OF CLAIMS NO.'S 123813 – 124088 less 123874

The Board of Aldermen were presented with a docket of claims No. 123813 – 124088 less 123874 in the amount of \$729,949.24 for approval.

Motion was duly made by Alderman Miller and seconded by Alderman Higdon to approve the docket of claims for payment as presented. A vote was taken with the following results:

Those voting "Aye": Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, and Alderman Harris.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

APPROVE DOCKET OF CLAIMS NO. 123874

Alderman Bryant recused himself and left the room.

The Board of Aldermen were presented with a docket of claims No. 123874 in the amount of \$50.77 for approval.

Motion was duly made by Alderman Hobbs and seconded by Alderwoman Brooks to approve the docket of claims for payment as presented. A vote was taken with the following results:

Those voting "Aye": Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, and Alderman Harris.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE TO PAY TUCKER FRANKS FOR UMPIRE SERVICES IN THE AMOUNT OF \$220.00

Motion was duly made by Alderman Higdon and seconded by Alderman Bryant to authorize to pay Tucker Franks for umpire services in the amount of \$220.00. A vote was taken with the following results:

Those voting "Aye": Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderman Bryant, and Alderman Miller.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

APPROVE THE MINUTES FROM THE REGULAR MAYOR AND BOARD MEETING ON MAY 15, 2018

Motion was duly made by Alderman Higdon and seconded by Alderman Hobbs to approve the Minutes from the regular Mayor and Board of Aldermen meeting on May 15, 2018. A vote was taken with the following results:

Those voting "Aye": Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderman Bryant, Alderman Miller, and Alderman Higdon.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

CONSENT AGENDA

- A) Authorize John Cotter, Leonardis Cunningham, Hunter Solomon, and Alicia McCoy to attend the National Law Fit Challenge on June 7-9, 2018, also authorize to pay registration.
- B) Authorize Brian Bell, James Ratliff, and Ross Smith to attend the Patrolman CQC Course on June 6-7, 2018, also authorize to pay registration.
- C) Authorize Lynn Brown and Hunter Solomon to attend the American Working K9 class for recertification June 10-15, 2018, also authorize to pay travel expenses.
- D) Authorize John Cotter and Jacob Bramlett to attend the Tactical Officer Survivor School June 25-27, 2018, also authorize to pay registration and travel expenses.
- E) Authorize Gia Matheny to attend the Community Development Institute in Conway, AR on July 30 – August 3, 2018, also authorize to pay registration and travel expenses

Motion was duly made by Alderman and seconded by Alderman to approve the consent agenda as presented. A vote was taken with the following results:

Those voting “Aye”: Alderman Harris, Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, and Alderman Hobbs.

Those voting “Nay”: None.

ORDERED AND DONE this the 5th day of June, 2018

REQUEST SPONSORSHIP FROM THE DESOTO SHRINE CLUB FOR THEIR ANNUAL BBQ COOK OFF

Motion was duly made by Alderman Hobbs and seconded by Alderman Higdon to approve the request for sponsorship in the amount of \$300.00 from the Desoto Shrine Club for their Annual BBQ cook off. A vote was taken with the following results:

Those voting “Aye”: Alderman Hobbs, Alderman Harris, Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, and Alderwoman Brooks.

Those voting “Nay”: None.

ORDERED AND DONE this the 5th day of June, 2018

DISCUSSION OF PUMP TRACT WITH NORTH MISSISSIPPI TRAIL ALLIANCE (NMTA)

Tom Gentry, with North Mississippi Trail Alliance, presented a power point.

Mark Aurcelle, with North Mississippi Trail Alliance, spoke about the benefits of trails to communities and the quality of life. Multi-purpose trails are for bike riders, runners, bird watchers, etc. There is something for many different people. It is also an economic and tourism benefit.

Tom Gentry spoke about the different types of pump tracks. They are wanting to build with dirt at Renasant Park, by the skate park. We want to with a small track, we will use our volunteers, maintain insurance. We are asking the City to provide 450 yards of dirt and chemicals for weeds and a water source, which is already there we just need extended. We will maintain the track.

An audience member asked who will take care of erosion, here and city wide.

Tom Gentry answered that they will take care of erosion at the pump track.

Alderman McLendon asked if this will increase the liability insurance for the City.

Alderman Harris asked Alderman McLendon if he was concerned with someone being injured on a bike, on the track, because I am.

Alderman McLendon answered yes. We also had someone that wanted disc golf and we turned them down. Will this affect the skate park phases?

Tom Gentry stated that it would not affect the skate park, we've already spoken to Edward.

Alderman McLendon asked about the size, it seems small.

Mark Aurcelle answered that they want to start small, to see if the community likes and uses the track.

Alderman McLendon asked wouldn't we benefit more from a regular, flat trail, than a pump track?

Mark Aurcelle answered that he thinks it would be a benefit to have in addition to.

Alderman Miller stated that we need to have diverse things, not everyone likes the same thing, this is the most minimal cost.

Alderman Higdon stated that we will already have a regular trail.

Dewayne Williams stated we have written for a grant for a recreational trail, to go with the money we've already received for a trail. The bikes are already on the skate park, we are trying to get something more suitable for bikes. We will have both types of trails.

Alderman McLendon asked shouldn't we finish one thing before we start another.

Dewayne Williams answered we have an opportunity to get a grant for a trial and at the same time, they have volunteers to do this track.

Shawn McKinney stated that he wanted to vouch for these guys. Mr. McKinney raced on a track that had a pump track near, my family was able to go and use it while I raced. We have another gentleman in the community that teaches kids to ride bikes and teaches them different skills, but he has to take them to Memphis right now, he would be able to stay in Hernando if we got this pump track.

Alderman Higdon asked if this land is not obligated to anything yet.

Dewayne Williams answered no.

Alderman Higdon asked if there was land for expansion if need be.

Dewayne Williams answered yes.

Mayor Ferguson asked if we were going to follow the master plan.

Alderman Miller stated that we never had a master plan, it was a conception plan.

Alderman McLendon asked how we came up with that plan.

Dewayne Williams answered that in 2011 Ole Miss did a survey and showed us what citizens wanted most. We did strategy meetings and put the plan together from that. It was presented to the Board. Since then we have been putting pieces in there as we are able to. We won't be able to get baseball fields there until we get more money than the money from fundraising.

Alderman McLendon wants to table this item.

Alderman Hobbs asked for what.

Motion was duly made by Alderman Miller and seconded by Alderman Bryant to bring this item back to the next Board meeting with the information of what is needed from the City. A vote was taken with the following results:

Those voting "Aye": Alderman Harris, Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, and Alderman Hobbs.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

**REQUEST FROM CHRISTY ROTEN TO TEMPORARILY CLOSE PANOLA STREET
ON AUGUST 11, 2018**

Motion was duly made by Alderman Higdon and seconded by Alderman Harris to approve the request from Christy Roten to temporarily close Panola Street on August 11, 2108 from 12pm to 12am for a wedding. A vote was taken with the following results:

Those voting "Aye": Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, and Alderman Harris.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

**AUTHORIZE MAYOR FERGUSON TO SIGN THE CHANGE ORDER FOR THE I-269
SANITARY SEWER CROSSING FORCE MAIN ADJUSTMENT PROJECT**

Mayor Ferguson went over the information.

Motion was duly made by Alderman Miller and seconded by Alderwoman Brooks to authorize Mayor Ferguson to sign the change order for the I-269 Sanitary Sewer Crossing Force Main Adjustment project. A vote was taken with the following results:

Those voting "Aye": Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, and Alderman Bryant.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

**AUTHORIZE TO GIVE OCTAVIA GLASPER A 90 DAY PERFORMANCE RAISE OF
\$0.50 PER HOUR**

Motion was duly made by Alderman Miller and seconded by Alderman Higdon to authorize to give Octavia Glasper a 90 day performance raise of \$0.50 per hour, following the recommendation of the Personnel Committee, based on the recommendation of the City Clerk. A vote was taken with the following results:

Those voting "Aye": Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderman Bryant, and Alderman Miller.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

**AUTHORIZE TO HIRE TYSON BONILLA AS A SEASONAL EMPLOYEE IN THE
PARKS DEPARTMENT AT A RATE OF \$9.00 PER HOUR**

Motion was duly made by Alderman Higdon and seconded by Alderman Harris to authorize to hire Tyson Bonilla as a seasonal employee in the Parks Department at a rate of \$9.00 per hour, following the Personnel Committee's recommendation, based on the recommendation of the Parks Director. A vote was taken with the following results:

Those voting "Aye": Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderman Bryant, Alderman Miller, and Alderman Higdon.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE TO PROMOTE NICK WALLACE TO LIEUTENANT IN THE FIRE DEPARTMENT

Motion was duly made by Alderman Miller and seconded by Alderman Hobbs to authorize to promote Nick Wallace to Lieutenant in the Fire Department with the set pay for that position, following the recommendation of the Personnel Committee, based on the recommendation of the Fire Chief. A vote was taken with the following results:

Those voting "Aye": Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderman Bryant, Alderman Miller, Alderman Higdon, and Alderman McLendon.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE TO PROMOTE DANIEL BARNETT TO FIREFIGHTER DRIVER / PARAMEDIC

Motion was duly made by Alderman Higdon and seconded by Alderwoman Brooks to authorize to promote Daniel Barnett to Firefighter Driver / Paramedic in the Fire Department with the set pay for that position, following the recommendation of the Personnel Committee, based on the recommendation of the Fire Chief. A vote was taken with the following results:

Those voting "Aye": Alderman Hobbs, Alderman Harris, Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, and Alderwoman Brooks.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

DISCUSSION ON EROSION ISSUES AT FOREST MEADOWS PHASE 5

Planning Director Keith Briley went over the information. Mr. Montesi was not able to be here. His engineer is here representing him tonight. Mr. Briley stated that there are two spots that have damage. There is a grading/erosion Ordinance. I saw no survey on the property to tell what the slope was.

Alderman McLendon asked if the City approved it with the slope?

Keith Briley stated that it was approved before my employment. With my experience with the City engineer, it wouldn't have been approved.

Mike Graves stated that the City engineer has told him what the slope was supposed to be.

Alderman Harris stated that the Ordinance called for a 3 to 1.

Keith Briley stated if 3 to 1 or greater then you have to have matting.

Joe Frank Lauderdale stated that if it is 3 to 1 or greater, they have to do more. It is about a 2 to 1, they've tried to do things to fix it, but it's been washed away.

Keith Briley stated he would recommend that Board not make any decisions until the survey is done as the slope is today.

Alderman McLendon asked what year it was cut and attempted to do the slope.

Keith Briley answered within the last 2 years.

Alderman Higdon stated all of the grading done took out a lot of trees.

Alderman McLendon asked when they go fix it, if needed so, can we say which direction the trucks go. Can we direct the traffic?

Keith Briley answered that we can ask to have a service route supplied to us. You can direct it if you state it in your conditions.

Nicholas, Civil Link, Mr. Montesi's engineer, stated that the plans were submitted at the time the road was built. Plans showed it would vary 3 to 1 to 4 to 1, greater than 3 to 1 would require additional work, I was not aware of that. If it is in fact 2 to 1, we can fix it. The two areas are the two main drainage places. Mr. Montesi did sod one of the area's. The other area we think is coming from Mr. Graves pool drainage, the pool pump. Mr. Montesi is in no way not willing to fix it, he is willing to sod the area if the pool water is removed. Mr. Montesi would like to sod, but after the new homes are built so it doesn't get messed up.

Alderman Hobbs stated that you made a statement that he wouldn't want to sod twice.

Nicholas answered that trucks or equipment might get on part of the slope and it would mess the sod up.

Alderman Higdon stated that he would like to have a time frame.

Mike Graves stated that he had the pool people change the way of the back wash in 2016, before work was done. Before they closed the pool, the pump messed up, causing it to discharge down the hill. The pool water was about a quarter down. I got the water cut off and closed the pool. When the tree fell on the pool house, it damaged the pool pump so I had to change the equipment. It doesn't back wash anymore.

Kenny Stockton stated that his suggestion is to have Mr. Montesi's representative survey the slope and if it is greater than 3 to 1, then they have to put in the enhanced erosion control measure.

Nicholas stated that he can survey it, come up with a solution and submit it to the City engineer for approval.

Mayor Ferguson asked Mr. Graves what his suggestion was.

Mike Graves answered that Joe Frank Lauderdale has the slope information, not sure why the Board doesn't. You're going to let his engineer do the survey after he has not already done what he's supposed to do. I'd like to let Mr. Thomas speak on this.

Bobby Thomas stated that we do many erosion control projects. I'd grade it, compact it, install the matting and sod it.

Keith Briley stated that he would not have a problem with Civil Link doing the survey, they have to have a license, so I think they would do it correctly.

Mike Graves stated that the City has the authority to regulate the use of land. If the condition adversely affects, the Board can regulate.

Mayor Ferguson asked Mr. Graves what he would like for him to do.

Mike Graves stated that Thomas advised what should be done.

Kenny Stockton stated that he doesn't think someone will put their license on the line.

Alderman Harris asked if Mr. Thomas and Civil Link give the information.

Kenny Stockton answered that you don't want to do that, the City doesn't need to engage with someone right off the cuff.

Mike Graves stated that he doesn't understand why the City can't do a health and safety.

Kenny Stockton answered that the Board is not at that point, can't do it now.

Mayor Ferguson asked Mr. Graves if he wants us to do a stop work order.

Mike Graves answered yes.

Mayor Ferguson asked Mr. Stockton if we could do a stop work order.

Kenny Stockton answered that he wouldn't advise doing that, there isn't any work being done.

Mayor Ferguson asked Joe Frank Lauderdale what he would say we do.

Joe Frank Lauderdale answered to use Civil Link to do the survey.

Alderman Hobbs stated that he has already given us a solution.

Glen Rice, 1826 Danas Cove, stated that something needs to be done, grade, sod, and stake it all the way down the hill.

Ben Piper, President of the HOA for Forest Meadows, stated that they have a petition already. This affects our homes and lives. The HOA is in support of and requesting immediate action. Kids could get hurt, dogs too. I can't even walk down this hill.

Alderman Hobbs asked if he would object to Civil Link surveying the slope and bringing it back to the Board.

Ben Piper stated that they should have several layers of protection with how the system works, but they have all failed us. I don't think the outcome will be any better. Mr. Piper requested that the petition be part of the minutes.

Alderman Hobbs asked why don't we go that route and come back to the next meeting with the results.

Martha Nayman, Notting Hill, stated that until this is addressed, camp creek will continue to erode, this will continue to harm us. Something needs to be done.

Alderman Higdon stated that he thinks time is of the essence, the information can be turned into Joe Frank Lauderdale.

Mayor Ferguson asked Nicholas, Civil Link, if he can get something together in 2 weeks.

Nicholas answered yes.

Alderman Miller stated you don't have 2 weeks, you have to get it done, to Joe Frank Lauderdale, and then to us by the next meeting.

Charles Sullivan, 1814 Danas, stated that he hopes that in the future the Mayor and City Officials consider seedlings and dirt. Deforestation is a problem for selling homes, it's not just the builders fault, it is the City's also.

Alderman McLendon asked when would something regarding trees be handled.

Keith Briley answered in the final plat phase, but once a plat is recorded, it still may have to be cut.

Mike Graves stated that he wanted to make it clear, there has been no back wash from my pool since 2016. Mr. Graves asked that his materials be referenced in the minutes.

PETITION OF FOREST MEADOWS HOMEOWNERS

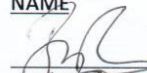
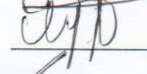

We, the undersigned residents of Hernando, Mississippi, residing in Forest Meadows Subdivision, hereby submit this Petition in support of the request to the City of Hernando Mayor and Board of Aldermen to require the Developer of Phase 5 of Forest Meadows Subdivision to comply with the approval for the Phase 5 Development, specifically, to remediate the serious erosion and drainage issues currently existing in the Phase 5 Development as well as to install permanent measures to prevent further and future erosion and drainage issues in the Phase 5 Development of Forest Meadows Subdivision.

We believe that the current and ongoing erosion and drainage issues in the Phase 5 Development of Forest Meadows are in direct contravention of the City of Hernando's approval for this Development, specifically including that the approval was subject to the following express condition: "The developer shall install drainage pipe, erosion control materials . . ." See copy of February 15, 2016, approval by City attached.

We also believe that these conditions are in violation of the *City of Hernando Zoning Ordinance* which was enacted to "[s]erve the public health, safety, and general welfare of the City" and to "[p]romote sound, attractive development within the City while also conserving the values of property throughout the City", and also provides that "[t]he provisions of these regulations shall be considered the minimum requirements for the promotion of the public health, safety, morals, comfort and welfare" of the City's residents.

As residents of Forest Meadows Subdivision, we believe that the current and ongoing erosion and drainage issues in the Phase 5 Development adversely affect the health, safety, and general welfare of the City of Hernando, specifically including the residents of Forest Meadows Subdivision, by having the following negative, adverse effects on the City and our neighborhood: (1) depreciation of existing property values; (2) aesthetic blight on the Subdivision; (3) creation of a safety hazard to property owners adjoining Phase 5 and included in Phase 5; (4) creation of drainage and flooding issues in the Phase 5 Development which will also affect our property values; and/or, (5) creation of drainage and flooding issues in Camp Creek.

We believe that the developer is developing Phase 5 without accounting for these serious erosion and drainage issues, and action by the City is required to enforce its approval for the Phase 5 Development and the *Zoning Ordinance* to remediate the existing conditions and to permanently prevent the reoccurrence of these conditions which adversely affect the health, safety, and general welfare of the City of Hernando and its residents, specifically those in Forest Meadows Subdivision, and we, the undersigned residents of Forest Meadows, respectfully request the Mayor and Board of Alderman to take immediate action to do so.

	<u>NAME</u>	<u>ADDRESS</u>
1.	 Ben Peck	1685 Ready Dr.
2.	 Tiffany Austin	1644 Ready Dr.
3.	 Stephen Austin	1699 Ready Dr.

NAME	ADDRESS
4. Libby Hatchett King Slater	1797 Keenlan DR. W
5. Lindsey Piper Sundry Pipel	1685 Ready Dr
6. Kristy Willis Kristy Willis	1940 Keenlan Dr. W
7. Robert Willis Robert Willis	1940 Keenlan DR W
8. Jana + Dustin Thompson	1915 Keenlan Dr W
9. DUSTIN BRYANT	1897 Keenlan DR W
10. Ryan Doler	1963 Keenlan Dr W
11. Jays Warr	1677 Ready Dr
12. [Signature]	1671 Ready Dr.
13. V. [Signature]	1829 TRAPPE DR.
14. Derek + Sarah Zamboni	1637 Jolie Cv
15. Amy + Paula Edgely	1897 Carlee Dr.
16. Jordan + Morgan Hart	1659 Keenlan Dr
17. Hillary & Sam McDonald	1700 West Cv
18. Shane + Ruth Blackburn	1701 West Cove
19. Justin Max	1859 Keenlan Cv
20. [Signature]	1651 Carlee DR.
21. [Signature]	1677 Jolie Cv
22. [Signature]	1654 Shepard Dr W.
23.	
24.	
25.	
26.	

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We, the undersigned residents of Hernando, Mississippi, residing in Forest Meadows Subdivision, hereby submit this Petition in support of the request to the City of Hernando Mayor and Board of Aldermen to require the Developer of Phase 5 of Forest Meadows Subdivision to comply with the approval for the Phase 5 Development, specifically, to remediate the serious erosion and drainage issues currently existing in the Phase 5 Development as well as to install permanent measures to prevent further and future erosion and drainage issues in the Phase 5 Development of Forest Meadows Subdivision.

We believe that the current and ongoing erosion and drainage issues in the Phase 5 Development of Forest Meadows are in direct contravention of the City of Hernando’s approval for this Development, specifically including that the approval was subject to the following express condition: “The developer shall install drainage pipe, erosion control materials . . .” See copy of February 15, 2016, approval by City attached.

We also believe that these conditions are in violation of the *City of Hernando Zoning Ordinance* which was enacted to “[s]erve the public health, safety, and general welfare of the City” and to “[p]romote sound, attractive development within the City while also conserving the values of property throughout the City”, and also provides that “[t]he provisions of these regulations shall be considered the minimum requirements for the promotion of the public health, safety, morals, comfort and welfare” of the City’s residents.

As residents of Forest Meadows Subdivision, we believe that the current and ongoing erosion and drainage issues in the Phase 5 Development adversely affect the health, safety, and general welfare of the City of Hernando, specifically including the residents of Forest Meadows Subdivision, by having the following negative, adverse effects on the City and our neighborhood: (1) depreciation of existing property values; (2) aesthetic blight on the Subdivision; (3) creation of a safety hazard to property owners adjoining Phase 5 and included in Phase 5; (4) creation of drainage and flooding issues in the Phase 5 Development which will also affect our property values; and/or, (5) creation of drainage and flooding issues in Camp Creek.

We believe that the developer is developing Phase 5 without accounting for these serious erosion and drainage issues, and action by the City is required to enforce its approval for the Phase 5 Development and the *Zoning Ordinance* to remediate the existing conditions and to permanently prevent the reoccurrence of these conditions which adversely affect the health, safety, and general welfare of the City of Hernando and its residents, specifically those in Forest Meadows Subdivision, and we, the undersigned residents of Forest Meadows, respectfully request the Mayor and Board of Alderman to take immediate action to do so.

<u>NAME</u>	<u>ADDRESS</u>
1. <u>Joseph S Dearing</u>	<u>1901 Ready Drive</u>
2. <u>Sharon Dearing</u>	<u>1901 Ready Drive</u>
3. <u>Moul Dearing</u>	<u>1778 TRAPPER DRIVE</u>

NAME	ADDRESS
4. _____	1814 Danas Cv.
5. Elaine Sullivan	1814 Danas Cove
6. _____	1839 Danas Cv.
7. Jennifer Clay	1842 Danas Cv.
8. Michelle Wallace	1757 Peady Jr.
9. _____	1877 Keenlan DR.
10. Shawn Schwartz	1877 Keenlan Drive
11. Vicki Page	1971 Oakbridge Rd
12. Jan Miller	1797 Keenlan Dr.
13. _____	1824 Keenlan Dr.
14. _____	1867 Trypp Drive
15. _____	_____
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24. _____	_____
25. _____	_____
26. _____	_____

The presentation from Mike Graves on the Forest Meadows Phase 5 erosion will be on file in the City Clerks Office.

Motion was duly made by Alderman Miller and seconded by Alderman Higdon to have Mr. Montesi's engineer and the City Engineer to bring back a recommendation to the Board at the next meeting. A vote was taken with the following results:

Those voting "Aye": Alderman Harris, Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, and Alderman Hobbs.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE MAYOR FERGUSON TO SIGN AN AGREEMENT WITH BBI TO USE THEIR EZ PAY SYSTEM FOR ONLINE UTILITY PAYMENTS

Alderman McLendon asked what the fee was.

Alderman Miller answered 4.5% mas or \$3.00 minimum. Alderman Miller wants this information posted on the website and put in the paper.

Motion was duly made by Alderman Miller and seconded by Alderman Higdon to authorize Mayor Ferguson to sign an agreement with BBI to use their EZ Pay system for online utility payments. A vote was taken with the following results:

Those voting "Aye": Alderman Harris, Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, and Alderman Hobbs.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE TO ACCEPT THE LOWEST AND BEST QUOTE FROM WILLIAMS CONCRETE FOR THE HERNANDO SOCCER CONCRETE PATIO

Joe Frank Lauderdale presented the information on the quote for labor received.

Alderman Miller stated that it said the concrete will be funded by the City.

Joe Frank Lauderdale stated that they will reimburse us, they will get a discount going through the City.

Kenny Stockton stated that they should make the donation prior to the work.

Alderman Higdon stated that we should be happy that we have people that are willing to do this.

Alderman McLendon asked when do we have to get quotes.

Kenny Stockton answered that it is \$50,000 and over.

Alderman Miller suggested we wait until we have the quote for concrete also.

Motion was duly made by Alderman Miller and seconded by Alderman McLendon to table this item until we receive the quote for concrete. A vote was taken with the following results:

Those voting "Aye": Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, and Alderman Harris.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE TO RECEIVE QUOTES FOR THE FIREWORK SERVICES

Alderman McLendon asked when is something a professional service or not?

Kenny Stockton answered that when a product is associated with it, it is not a professional service.

Mayor Ferguson asked what about the percentage for subbing out, should we put a limit in there?

Motion was duly made by Alderman Higdon and seconded by Alderman McLendon to authorize to solict quotes for the firework services, with the requirement of subbing out no more than 25%. A vote was taken with the following results:

Those voting "Aye": Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, and Alderman Bryant.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE MAYOR FERGUSON TO SIGN A CONTRACT FOR CONCESSIONS FOR THE JULY 4TH EVENT

Mayor Ferguson asked if we have a contract for concession?

Dewayne Williams answered not on July 4th, on the rainout day we will have baseball.

Kenny Stockton stated that we can make it for July 4th only.

Alderman McLendon asked if we are 100% sure we don't have concessions.

Dewayne Williams stated we do not have baseball going on July 4th.

Motion was duly made by Alderman Miller and seconded by Alderman Hobbs to Mayor Ferguson to sign a contract for concessions for the July 4th event, charging a flat fee of \$175.00 with the amounts being \$50 for the small pavilion and \$125 for the large pavilion. A vote was taken with the following results:

Those voting "Aye": Alderman Harris, Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, and Alderman Hobbs.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE TO ADJUST THE UTILITY BILL FOR LEAH AND MIKE JENSEN

WATER LEAK REPAIR VERIFICATION
 City of Hernando Water and Sewer Department
 475 West Commerce Street Hernando, MS 38632
 662-429-9092

Customer Information (please print)
 Name as it appears on bill Leah + Mike Jensen
 Service address 1671 Ready Dr. Hernando
 Daytime phone number (also) 271-9203
 Do you rent the property at this service address? No If yes, the property owner or manager must complete the remainder of this form.

REPAIR INFORMATION (please print)
 Property owner or managers name _____ Date of repair _____
 Daytime phone number () _____
 Type of repair and location of property _____

Documentation and property owner's or manager's signature
 Attach plumbing bill or receipts for repair parts. Sorry, no adjustments will be considered without this/these document(s)
 By signing below, I certify that the information providing regarding this repair is correct. I understand that providing fraudulent information with the intent of lowering a utility bill may be punishable by applicable law.
 I hereby grant permission to the City of Hernando Water and Sewer Department personnel to come onto my property to verify the repair of an outdoor leak.
 I certify that I am the owner or rental property manager of the property located at this service address
 Signature Leah Jensen

For Office use only

Account Number 06-3305590 billing period's ending 5/31/18 (Repair made 5-11-18)
 Prior ~~6~~³ month average gallons=4 (A)
 Total gallons for ~~two~~^{two} consecutive highest bills=23 (B)
 Gallons water and sewer adjustments=(B-A) divided by 2= _____ (C)
 Outdoor leaks only: Water credit=(C) _____ gal. Sewer credit=(B-A)= _____ gal. B. B.

\$173.47 Credit

TRAVELERS
 P.O. Box 681746
 Franklin, TN, 37067
 (662) 380-3726

LEAH JENSEN
 1671 READY DR
 HERNANDO, MS, 38632

5/21/2018

Insured: LEAH JENSEN
Policy #: ODKK89601350483633 1
Claim/File#: H5T7723001H
Date of Loss: 5/11/2018
Underwriting Company: THE TRAVELERS HOME AND MARINE INSURANCE COMPANY

Dear Mrs. Jensen,

I am following up on our recent conversation about the damage to your property. As we discussed, I am providing a summary of your payment calculation and an explanation about the portion of your claim that is not covered under your policy.

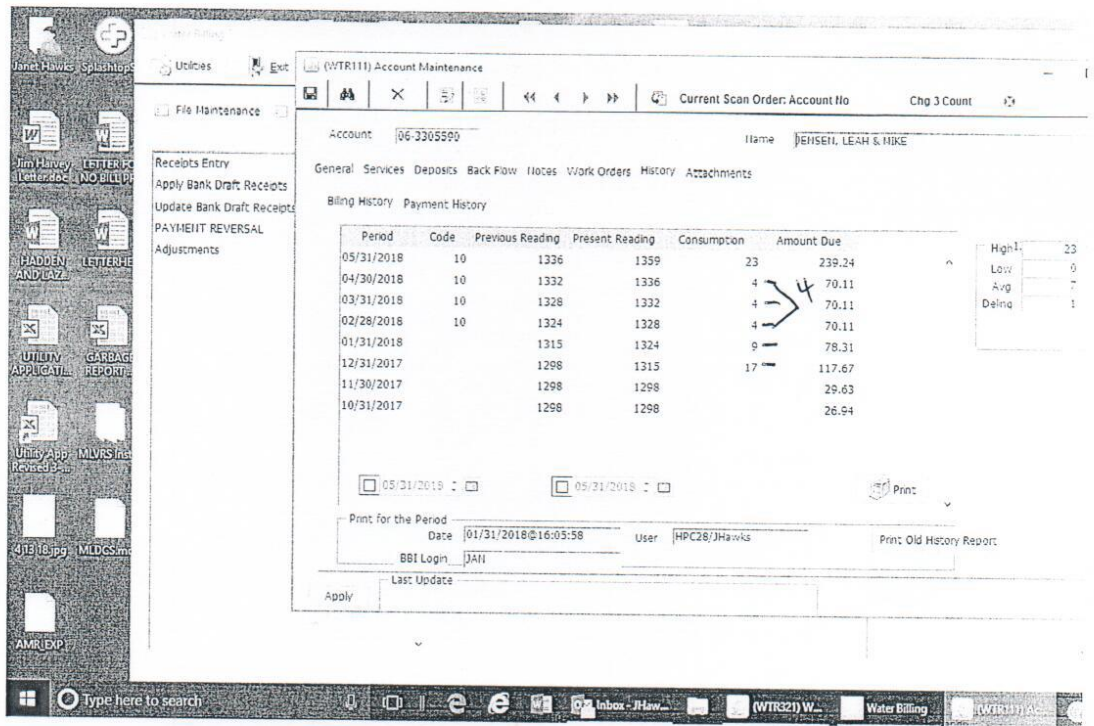
Page 2

[Handwritten signature] You presented a claim for water damage to your home due to the failure of the supply line leading to the upstairs toilet. We inspected the damages with your contractor on 5/18/18. Our research found the water supply line's plastic connection wore out and allowed water to escape. The water ran into the upstairs hallway and down to the kitchen and garage.

The screenshot shows a software window titled '(WTR111) Account Maintenance'. The account number is 06-3303590. The user is identified as JENSEN, LEAH & MIKE. The interface includes a menu bar with options like 'File Maintenance', 'Bank Maintenance', 'Rate Maintenance', 'Revenue Maintenance', 'Note Type Maintenance', 'Street Maintenance', 'Account Transfer', 'Build CASS File', 'Update From CASS File', 'Resequence Accounts', 'Copy Account', 'Work Order Service Type Map', and 'Fix Unapplied Receipts'. A 'Billing History' table is displayed with the following data:

Period	Code	Previous Reading	Present Reading	Consumption	Amount Due	Past 12 Month
05/31/2018	10	1336	1359	23	0.00	High
04/30/2018	10	1332	1336	4	70.11	Low
03/31/2018	10	1328	1332	4	70.11	Avg
02/28/2018	10	1324	1328	4	70.11	Delinq
01/31/2018		1315	1324	9	78.31	
12/31/2017		1298	1315	17	117.67	
11/30/2017		1298	1298		29.63	
10/31/2017		1298	1298		26.54	

At the bottom of the window, there is a 'Print for the Period' section with a date range from 05/23/2018 to 05/23/2018. A 'Print' button is visible. The 'Last Update' section shows the date 01/31/2018 at 16:05:58, the user HPC267/Hawks, and a 'Print Old History Report' button. A 'BB1 Login' field contains the name JAH.



$$\begin{array}{r} 23 \\ - 4 \\ \hline 19 \end{array}$$

$$19 \times 3.50 = 66.50$$

$$66.50 \div 2 = 33.25$$

$$19 \times 3.84 = 73.72$$

$$\underline{\hspace{1.5cm}}$$

$$\$ 173.47 \text{ Credit}$$

Motion was duly made by Alderman Miller and seconded by Alderman Hobbs to authorize to adjust the utility bill for Leah and Mike Jensen in the amount of \$173.47, finding that the customer had a leak and did not receive the benefit of receiving the water services, also request that the water leak repair verification form and attached documents are put in the minutes. A vote was taken with the following results:

Those voting "Aye": Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, and Alderman Harris.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE TO ADJUST THE UTILITY BILL FOR CITY HAIR CO.

WATER LEAK REPAIR VERIFICATION
 City of Hernando Water and Sewer Department
 475 West Commerce Street Hernando, MS 38632
 662-429-9092

Customer Information (please print)

Name as it appears on bill City Hair Co

Service address 2354 Mt. Pleasant

Daytime phone number ⁽⁶⁶²⁾ 298-3601

Do you rent the property at this service address? If yes, the property owner or manager must complete the remainder of this form.

REPAIR INFORMATION (please print)

Property owner or managers name City Hair Date of repair 4/30/18

Daytime phone number ⁽⁶⁶²⁾ 298-3601

Type of repair and location of property Attached

Documentation and property owner's or manager's signature

Attach plumbing bill or receipts for repair parts. Sorry, no adjustments will be considered without this/these document(s)

By signing below, I certify that the information providing regarding this repair is correct. I understand that providing fraudulent information with the intent of lowering a utility bill may be punishable by applicable law.

I hereby grant permission to the City of Hernando Water and Sewer Department personnel to come onto my property to verify the repair of an outdoor leak.

I certify that I am the owner or rental property manager of the property located at this service address

Signature Jeanette Boling

For Office use only

Account Number 05-0130402 billing period's ending 4-30-18 and 5-31-18

Prior (6) month average gallons= 5 x2= 10 (A)

Total gallons for two consecutive highest bills= 157 (B)

Gallons water and sewer adjustments=(B-A) divided by 2= _____ (C)

Outdoor leaks only: Water credit=(C) _____ gal. Sewer credit=(B-A)= _____ gal.

\$ 1,336.23 credit

for water Dept
City Hair Co.

Payable to:
JENNIFER CARAWAY (PLUMBING REPAIR) 495-495-495-495
4540 DATE 27, 28, 29, 30 TERMS Due Upon Receipt

Statement TO: Market Land Co
FOR: City Hair Company - 2354 Mt. Pleasant Jeanette (901-277-7187) HERNANDO, MS. 38632

IN-ACCOUNT WITH: Jackhammer Asphalt and concrete in back of City Hair to locate piping off meter to find underground water leak on Main Water Service. Found split PVC male adapter where PVC pipe meets copper pipe going into building. Due to severe leak, we had to have a locate service come to pressure lines to find leak. Tenant had no way of knowing about water leak due to the depth and where water was going. Made needed repairs and reinforced piping with brass fittings and a four elbow brake. Filled in with sand and patched with concrete for proper strength. Testal, no leaks. Price includes labor, materials, equipment rentals and pressure locate service.

CURRENT OVER 30 DAYS OVER 60 DAYS TOTAL AMOUNT 2800.00

Period	Code	Previous Reading	Present Reading	Consumption	Amount Due
05/31/2016	20	196	257	61	371.92
04/30/2018	20	100	196	96	866.44
03/31/2018	20	90	100	10	108.25
02/28/2018	20	87	90	3	44.84
01/31/2018	20	83	87	4	53.63
12/31/2017	20	79	83	4	53.63
11/30/2017	20	74	79	5	50.11
10/31/2017	20	71	74	3	34.58
09/30/2017	20	66	71	5	50.11
08/31/2017	20	61	66	5	50.11
07/31/2017	20	57	61	4	42.34
06/30/2017	20	52	57	5	34.58

Handwritten notes on the screenshot: "avg 61" and "96" with arrows pointing to the consumption column.

61
96

157
- 10

147 x 3.50 = 514.50
514.50 ÷ 2 = 257.25
147 x 3.84 = 564.48

\$ 1336.23 credit

Motion was duly made by Alderman Higdon and seconded by Alderman Hobbs to authorize to adjust the utility bill for City Hair Co. in the amount of \$1,336.23, finding that the customer had a leak and did not receive the benefit of receiving the water services, also request that the water leak repair verification form and attached documents are put in the minutes. A vote was taken with the following results:

Those voting "Aye": Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, and Alderman Bryant.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE TO ADJUST THE UTILITY BILL FOR SIKHAREE CULLINANE

WATER LEAK REPAIR VERIFICATION
 City of Hernando Water and Sewer Department
 475 West Commerce Street Hernando, MS 38632
 662-429-9092

Customer Information (please print)
 Name as it appears on bill Sikharee Cullinane
 Service address 2640 Elm St. Hernando MS 38632
 Daytime phone number (bb2) 609-4224

Do you rent the property at this service address? If yes, the property owner or manager must complete the remainder of this form.

REPAIR INFORMATION (please print)
 Property owner or managers name Sikharee Cullinane Date of repair 1-2 month ago
 Daytime phone number (bb2) 609-4224
 Type of repair and location of property Toilet leak replacement

Documentation and property owner's or manager's signature _____

Attach plumbing bill or receipts for repair parts. Sorry, no adjustments will be considered without this/these document(s)

By signing below, I certify that the information providing regarding this repair is correct. I understand that providing fraudulent information with the intent of lowering a utility bill may be punishable by applicable law.

I hereby grant permission to the City of Hernando Water and Sewer Department personnel to come onto my property to verify the repair of an outdoor leak.

I certify that I am the owner or rental property manager of the property located at this service address

Signature _____

 For Office use only

Account Number 04-006402 billing period's ending 4-30-18 and _____
 Prior (6) month average gallons= 2 x 2= _____ (A)
 Total gallons for ~~two~~ consecutive highest bills= 8 (B)
 Gallons water and sewer adjustments=(B-A) divided by 2= _____ (C)
 Outdoor leaks only: Water credit=(C) _____ gal. Sewer credit=(B-A)= _____ gal.

\$54.54 Credit



SE Memphis #353
3775 Hacks Cross Rd
Memphis, TN 38125

2X Member 111794686291
1217580 9PC SQ BOARD 14.99 A
918020 TOILET 149.99 A
SUBTOTAL 164.98
TAX 15.26
**** TOTAL 180.24

XXXXXXXXXXXX4551 CHIP Read
AID: A0000000031010
Seq# 11516 APP#: 06282D
Visa Resp: APPROVED
Tran ID#: 807000011516....
Merchant ID: 990353

APPROVED - Purchase
AMOUNT: \$180.24
03/11/2018 15:57 353 11 284 4

Visa 180.24
CHANGE 0.00

A 9.25% TAX 15.26
TOTAL TAX 15.26
TOTAL NUMBER OF ITEMS SOLD = 2
03/11/2018 15:57 353 11 284 4
OP#: 4 Name: MECOLE

Thank You!
Please Come Again
Whse:353 Trm:11 Trn:284 OP:4

RR # 7745673 2640 Elm

Account: 04-004102 Item: MOUNTAIN SPRING

General Services Deposits Back Flow Notes Work Orders History Attachments

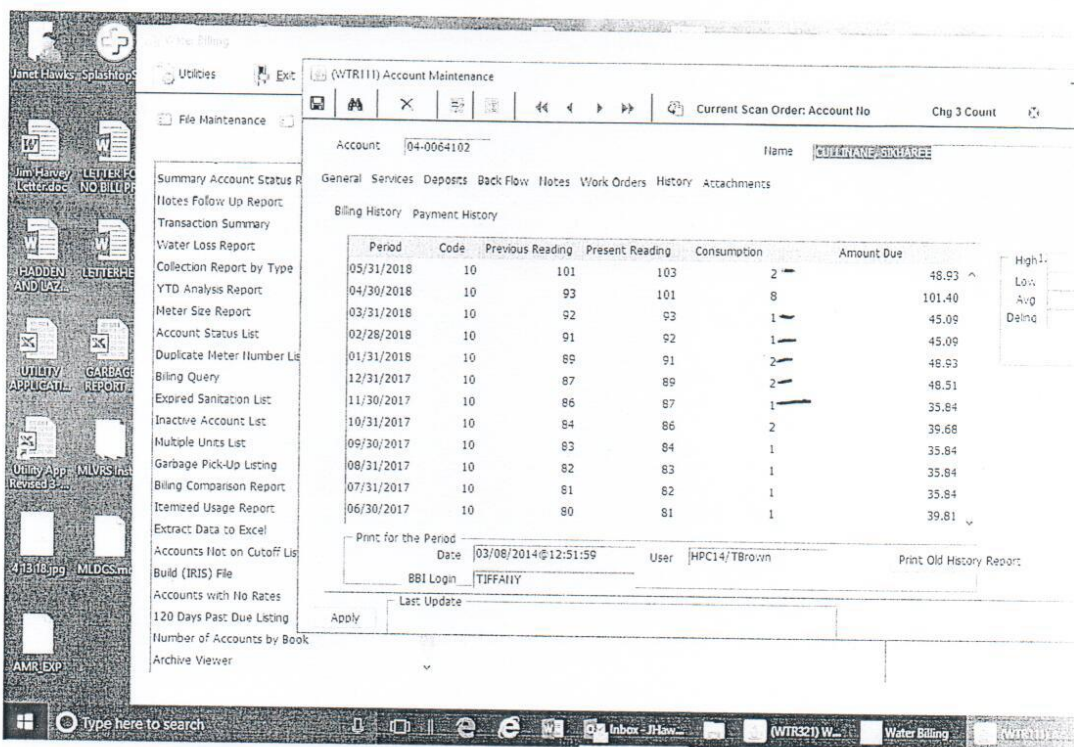
Period	Code	Previous Reading	Present Reading	Consumption	Amount Due
05/31/2018	10				0.00
04/30/2018	10	93	101	8	101.40
03/31/2018	10	92	93	1	45.09
02/28/2018	10	91	92	1	45.09
01/31/2018	10	89	91	2	46.93
12/31/2017	10	87	89	2	46.51
11/30/2017	10	86	87	1	35.84
10/31/2017	10	84	86	2	39.68
09/30/2017	10	83	84	1	35.84
08/31/2017	10	82	83	1	35.84
07/31/2017	10	81	82	1	35.84
06/30/2017	10	80	81	1	39.81
05/31/2017	10	78	80	2	39.68

Print for the Period: 05/23/2018 Thru 05/22/2018

Last Update: 03/08/2014 12:51:59 User: HPC14:TBrown

Print Old History Report

Need Reading



$$\begin{array}{r} 8 \\ - 2 \\ \hline \end{array}$$

$$6 \times 3.50 = 21.00$$

$$21.00 \div 2 = 10.50$$

$$6 \times 3.84 = 23.04$$

$$\underline{\$ 54.54 \text{ Credit}}$$

Motion was duly made by Alderman McLendon and seconded by Alderman Hobbs to authorize to adjust the utility bill for Sikharee Cullinane in the amount of \$54.54, finding that the customer had a leak and did not receive the benefit of receiving the water services, also request that the water leak repair verification form and attached documents are put in the minutes. A vote was taken with the following results:

Those voting "Aye": Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderman Bryant, and Alderman Miller.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE TO ADJUST THE UTILITY BILL FOR GLORIA PALLME

WATER LEAK REPAIR VERIFICATION

City of Hernando Water and Sewer Department
475 West Commerce Street Hernando, MS 38632
662-429-9092

Customer Information (please print)

Name as it appears on bill GLORIA PALME

Service address 2135 Shady Grove, Core Hernando, Ms, 38632

Daytime phone number (662)-469-2251

Do you rent the property at this service address? NO If yes, the property owner or manager must complete the remainder of this form.

REPAIR INFORMATION (please print)

Property owner or managers name GLORIA PALME Date of repair 4/11/18 & 4/29/18

Daytime phone number (662)-469-2251

Type of repair and location of property 1. Replace Toilet fill valve & flapper
2. Replace Relief valve for hot water tank.

Documentation and property owner's or manager's signature Gloria Palme

Attach plumbing bill or receipts for repair parts. Sorry, no adjustments will be considered without this/these document(s)

By signing below, I certify that the information providing regarding this repair is correct. I understand that providing fraudulent information with the intent of lowering a utility bill may be punishable by applicable law.

I hereby grant permission to the City of Hernando Water and Sewer Department personnel to come onto my property to verify the repair of an outdoor leak. INSIDE

I certify that I am the owner or rental property manager of the property located at this service address

Signature Gloria Palme - owner since 2004

For Office use only

Account Number 05-0083506 billing period's ending 4-30-18 and 3-31-18

Prior (6) month average gallons= 2 x2= 4 (A)

Total gallons for two consecutive highest bills= 14 (B)

Gallons water and sewer adjustments=(B-A) divided by 2= (C)

Outdoor leaks only: Water credit= (C) gal. Sewer credit= (B-A)= gal.

\$ 90.90 credit

Larry SOB 763560

1740 Greer Rd
Coldwater, MS 38618
Ph# 662-689-1535

CUSTOMER'S ORDER NO.		DEPARTMENT		DATE		
NAME: Gloria Pallme						
ADDRESS: 2195 Shady Grove Cv						
CITY, STATE, ZIP: Hernando MS 38632						
SOLD BY	CASH	C.O.D.	CHARGE	ON. ACCT.	MOSE. RETD.	PAID OUT
	<input checked="" type="checkbox"/>					
QUANTITY	DESCRIPTION	PRICE	AMOUNT			
1	1 replace relief valve		39	49		
2	for hot water tank					
3						
4						
5					39 49	
6						
7					Tax 2 76	
8	30 Day warranty				Labor 40 00	
9	pd cash					
10	\$ 82.25				Total 82 25	
11						
12						
13						
14						

050083506
Gloria Pallme
662-469-2251



Larry SOB 763559

1740 Greer Rd
Coldwater, MS 38618
Ph# 662-689-1535

CUSTOMER'S ORDER NO.		DEPARTMENT		DATE		
NAME: Gloria Pallme						
ADDRESS: 2195 Shady Grove Cv						
CITY, STATE, ZIP: Hernando MS 38632						
SOLD BY	CASH	C.O.D.	CHARGE	ON. ACCT.	MOSE. RETD.	PAID OUT
	<input checked="" type="checkbox"/>					
QUANTITY	DESCRIPTION	PRICE	AMOUNT			
1	Replace Toilet Fill		29	99		
2	Valve & Flapper					
3						
4						
5					29 99	
6					Tax 2 10	
7	30 Day warranty				Labor 40 00	
8	pd cash					
9	\$ 72.09				Total 72 09	
10						
11						
12						
13						
14						
15						
16						
17						
18						

A-2800
T-4020/46250

KEEP THIS SLIP FOR REFERENCE

01-11

Period	Code	Previous Reading	Present Reading	Consumption	Amount Due
05/31/2018	10	1150	1152	2	0.00
04/30/2018	10	1141	1150	9	110.32
03/31/2018	10	1136	1141	5	74.64
02/28/2018	10	1135	1136	1	45.09
01/31/2018	10	1132	1135	3	57.50
12/31/2017	10	1130	1132	2	44.93
11/30/2017	10	1129	1130	1	35.84
10/31/2017	10	1126	1129	3	47.27
09/30/2017	10	1124	1126	2	39.68
08/31/2017	10	1123	1124	1	35.84
07/31/2017	10	1120	1123	3	47.27
06/30/2017	10	1119	1120	1	35.84
05/31/2017	10	1117	1119	2	39.68

$$\frac{14}{4} \times 3.50 = 35.00$$

$$35.00 \div 2 = 17.50$$

$$10 \times 3.84 = 38.40$$

$$\text{\$ } 90.90 \text{ credit}$$

Motion was duly made by Alderwoman Brooks and seconded by Alderman Hobbs to authorize to adjust the utility bill for Gloria Pallme in the amount of \$90.90, finding that the customer had a leak and did not receive the benefit of receiving the water services, also request that the water leak repair verification form and attached documents are put in the minutes. A vote was taken with the following results:

Those voting "Aye": Alderman Harris, Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, and Alderman Hobbs.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE TO ADJUST THE UTILITY BILL FOR JOEL DAVIS

WATER LEAK REPAIR VERIFICATION

City of Hernando Water and Sewer Department
475 West Commerce Street Hernando, MS 38632
662-429-9092

Customer Information (please print)

Name as it appears on bill Joel Davis

Service address 3845 Holly Springs

Daytime phone number (662) 469-4006

Do you rent the property at this service address? Yes If yes, the property owner or manager must complete the remainder of this form.

REPAIR INFORMATION (please print)

Property owner or managers name Joel Davis Date of repair 4/18

Daytime phone number (662) 469-4006

Type of repair and location of property Valve to cut off water

Documentation and property owner's or manager's signature

Attach plumbing bill or receipts for repair parts. Sorry, no adjustments will be considered without this/these document(s)

By signing below, I certify that the information providing regarding this repair is correct. I understand that providing fraudulent information with the intent of lowering a utility bill may be punishable by applicable law.

I hereby grant permission to the City of Hernando Water and Sewer Department personnel to ocme onto my property to verify the repair of an outdoor leak.

I certify that I am the owner or rental property manager of the property located at this service address

Signature Joel V. Davis

For Office use only

Account Number 04-1758500 billing period's ending 3-31-18 and 4-30-18

Prior (6) month average gallons= 4 x2= 8 (A)

Total gallons for two consecutive highest bills= 119 (B)

Gallons water and sewer adjustments=(B-A) divided by 2= (C)

Outdoor leaks only: Water credit= (C) gal. Sewer credit= (B-A)= gal.

\$1138.45 credit

Complete Home Center Lic
 32 E Commerce St
 Hernando, MS 38632
 662-429-0400

Transaction#: 8212284
 Associate: BRE
 Date: 05/04/2018 Time: 10:17:29 AM

*** QUOTE ***

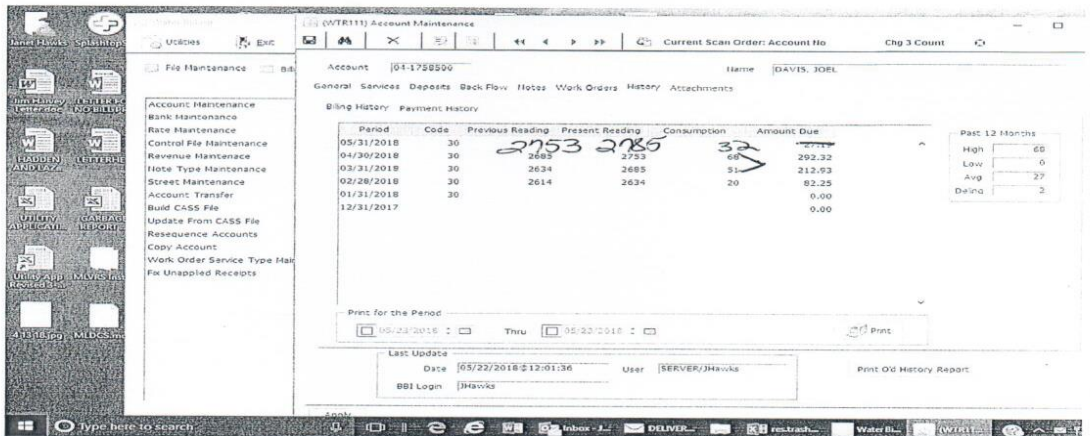
Bill to:
 Our Valued Customer

1" BALL VALVE
 6446744
 1.00 EACH @ \$5.39 T \$5.39
 018400-24 WETSET BLU CEME
 6862155
 1.00 EACH @ \$4.59 T \$4.59
 E30110 PVC COUPLING 1IN
 6151401
 2.00 EACH @ \$0.59 T \$1.18

Subtotal: \$11.16
 7% - State Tax: \$0.79
 TOTAL: \$11.95

(X) _____
 Authorized Signature

Thank You!



Nmu average (4)

$$\frac{68}{51} = \frac{4}{8}$$

$$\frac{119}{8} \times 3.95 = 438.45$$

May. 23. 2018 12:27PM

No. 8858 P. 1

Report Date: 05/23/2018
Report Time: 11:16

NORTH MISS UTILITY COMPANY
Customer Recap Report

Page 17 of 17
cuac

Service Readings Information

Service General Information

Customer: 2708 Rt/Acct-Sub: 11/ 58600- 0
Service ID: 5458 Name: DAVIS, JOEL
Line ID: 1798 Service Address: 3845 HOLLY SPRINGS RD
Service Type: WTR WATER CHAR

Service Read Details

Read Date	Reading	Usage Cmt	Charges	Adjust	Late Chg	Tax Chg
01/05/2018	2618620	4840	22.44			
12/07/2017	2609790	4040	19.64			
11/07/2017	2605740	5100	23.39			
10/06/2017	2600640	4420	20.97			
09/06/2017	2596220	4130	19.96			
08/08/2017	2592090	4990	22.93			
07/06/2017	2587110	4100	19.85			
06/06/2017	2583010	4140	19.99			
05/08/2017	2578870	12340	51.99			
04/06/2017	2566530	3890	19.11			
03/08/2017	2562640	102730	409.03			
02/06/2017	2489910	105850	421.36			
01/11/2017	2354060	106250	423.33			
12/08/2016	2249710	9660	33.61			
11/09/2016	2240050	7020	30.98			
10/11/2016	2233030	8580	37.14			
09/13/2016	2224460	10680	45.44			
08/10/2016	2213770	9800	41.96			
07/14/2016	2203970	14470	60.41			
06/13/2016	2189500	9500	40.79			
05/12/2016	2180000	6430	28.89			
04/13/2016	2173510	6210	27.76			
03/14/2016	2167300	6030	30.23			
02/09/2016	2160470	6070	27.23			
01/13/2016	2154400	7730	33.78			

Handwritten notes: "445444" with a large arrow pointing to the right, and "4 Avg" written next to it.

Motion was duly made by Alderman Higdon and seconded by Alderwoman Brooks to authorize to adjust the utility bill for Joel Davis in the amount of \$438.45, finding that the customer had a leak and did not receive the benefit of receiving the water services, also request that the water leak repair verification form and attached documents are put in the minutes. A vote was taken with the following results:

Those voting "Aye": Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, and Alderman Harris.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE TO ADJUST THE UTILITY BILL FOR MARY ANN NIX

WATER LEAK REPAIR VERIFICATION

City of Hernando Water and Sewer Department
475 West Commerce Street Hernando, MS 38632
662-429-9092

Customer Information (please print)

Name as it appears on bill MARY ANN NIX
Service address 1799 MAGNOLIA MANOR DR
Daytime phone number 662 429-7851

Do you rent the property at this service address? NO If yes, the property owner or manager must complete the remainder of this form.

REPAIR INFORMATION (please print)

Property owner or managers name MARY ANN NIX Date of repair 3-8-2018-4-7-2018
Daytime phone number 662 429-7851

Type of repair and location of property New HOT WATER HEATER
it WAS LEAKING 1799 MAGNOLIA MANOR DR

Documentation and property owner's or manager's signature

Attach plumbing bill or receipts for repair parts. Sorry, no adjustments will be considered without this/these document(s)

By signing below, I certify that the information providing regarding this repair is correct. I understand that providing fraudulent information with the intent of lowering a utility bill may be punishable by applicable law.

I hereby grant permission to the City of Hernando Water and Sewer Department personnel to come onto my property to verify the repair of an outdoor leak.

I certify that I am the owner or rental property manager of the property located at this service address

Signature Mary Ann Nix

For Office use only

Account Number 08-0193403 billing period's ending 4-30-18 and 5-30-18

Prior (6) month average gallons= 4 x2= 8 (A)

Total gallons for two consecutive highest bills= 15 (B)

Gallons water and sewer adjustments=(B-A) divided by 2= _____ (C)

Outdoor leaks only: Water credit= (C) _____ gal. Sewer credit= (B-A)= _____ gal.

\$ 63.63 Credit



First American Home Warranty

P.O. BOX 10180
VAN NUYS, CA 91410-0180

6073-900GK



RETURN SERVICE REQUESTED

005488
0101

March 29, 2018

MARY ANN NIX
1799 MAGNOLIA MANOR DRIVE
HERNANDO, MS 38632-1673

Re.: Contract Number: 10390900004
Property Address: 1799 Magnolia Manor Drive
Hernando, MS 38632
Reference: 307280274
Trade: Water Heater

Dear Mary Ann Nix:

We have been unsuccessful in reaching you regarding your recent service claim. Our records indicate that service has been completed. This letter is intended to communicate First American Home Warranty's intent to close the above-referenced service claim.

If you have any questions or if your claim has not been completed, please contact us at your earliest convenience via our toll free number (800) 992-3400.

Sincerely,

First American Home Warranty
Claims-Resolutions Department

P.O. Box 7248, SANTA ROSA, CA 95407-0248
▼ TEL 818.781.5050 ▼ PHONE APPLICATIONS 800.444.9030 ▼ FAX APPLICATIONS 800.772.1151
WWW.FIRSTAM.COM/WARRANTY ▼ NYSE: FAF

6073-900GK *S5YQEJX4800270



614118A (PC1)

Draingo
6883 Hwy 14
Brighton, TN 38011
(901) 475-1997
draingoplumbing@gmail.com
Draingo MS (601) 899-0000, Draingo AL
(205) 250-9939

Invoice No. 180407322
Service Date: 04/07/2018
Technician(s): GREG MORMAN
Appointment Type: COD FA

MARY ANN NIX
1799 Magnolia Manor Drive
Hernando, MS 38632

Contact Details:
(H) (662) 429-7851
(H) (901) 605-0567
(H) (901) 833-4006
manix@sham.org

Service Location:
1799 Magnolia Manor Drive
Hernando, MS 38632

Description:
Non coverage

Qty	Approved Items Details	Unit Price	Price
0.00	Labor - GREG MORMAN 04/07/2018	\$0.00	\$0.00
1.00	Hot/Cold Replpe	\$225.00	\$225.00
1.00	Water Heater Pan	\$165.00	\$165.00
		\$75.00	\$75.00
Recommendation		Subtotal:	\$465.00
		Total:	\$465.00
		Payment 04/07/2018	\$465.00
		Check Info: 7452	
		Total Due:	\$0.00

Customer Invoice signature: nix

LIMITED WARRANTY: All products sold by Drain Co are warranted for 30 days against defects in workmanship or materials under normal use. The seller's liability for merchandise is limited to replacement, repair or credit at our option. Lip, in all events, is limited to price paid. No other warranty, expressed or implied, is given. Customer agrees to save, hold harmless, or indemnify seller against any and all liability or loss whatsoever resulting from use of merchandise.

Draingo
 6883 Hwy 14
 Brighton, TN 38011
 (901) 475-1997
 draingoplumbing@gmail.com
 Draingo MS (601) 899-0000, Draingo AL
 (205) 250-9939

Invoice No. **610524675**
 Service Date: **03/27/2018**
 Technician(s): **GREG MORMAN**
 Appointment Type: **FA Recall**

MARY ANN NIX
 1799 Magnolia Manor Drive
 Hernando, MS 38632

Contact Details:
 (H) (662) 429-7851
 (H) (901) 605-0567
 (H) (901) 833-4006
 manix@shsm.org

Service Location:
 1799 Magnolia Manor Drive
 Hernando, MS 38632

Description:
 Replaced dip tube on water heater in attic

Qty	Approved Items Details	Unit Price	Price
1.00		\$0.00	\$0.00
1.00	FA Recall	\$0.00	\$0.00
Recommendation			
		Subtotal:	\$0.00
		Total:	\$0.00
		Total Due:	\$0.00

Customer Invoice signature: nix



LIMITED WARRANTY: All products sold by Drain Go are warranted for 30 days against defects in workmanship or materials under normal use. The seller's liability for merchandise is limited to replacement, repair or credit at our option. Lib, in all events, is limited to price paid. No other warranty, expressed or implied, is given. Customer agrees to save, hold harmless, or indemnify seller against any and all liability or loss whatsoever resulting from use of merchandise.

Customer agrees to pay 1.5% of the total outstanding balance per month for any account balances 30 days or more past due. Customer agrees to pay \$25.00 per check for any checks returned to Drain Go or affiliates. Customer agrees to pay any and all reasonable fees in relation to invoice collection including reasonable attorney fees.

Signature constitutes acceptance of work as being satisfactory.

Draingo
 6883 Hwy 14
 Brighton, TN 38011
 (901) 475-1997
 draingoplumbing@gmail.com
 Draingo MS (601) 899-0000, Draingo AL
 (205) 250-9939

Invoice No. **610501977**
 Service Fee: **0.00**
 Service Date: **03/26/2018**
 Technician(s): **GREG MORMAN**
 Appointment Type: **FA Recall**

MARY ANN NIX
 1799 Magnolia Manor Drive
 Hernando, MS 38632

Contact Details:
 (H) (662) 429-7851
 (H) (901) 605-0567
 (H) (901) 833-4006
 manix@shsm.org

Service Location:
 1799 Magnolia Manor Drive
 Hernando, MS 38632

Description:
 Replaced reduced valve

Qty	Approved Items Details	Unit Price	Price
1.00		\$0.00	\$0.00
1.00	FA Recall	\$0.00	\$0.00
Recommendation			
		Subtotal:	\$0.00
		Total:	\$0.00
		Total Due:	\$0.00

Customer Invoice signature: nix



LIMITED WARRANTY: All products sold by Drain Go are warranted for 30 days against defects in workmanship or materials under normal use. The seller's liability for merchandise is limited to replacement, repair or credit at our option. Lib, in all events, is limited to price paid. No other warranty, expressed or implied, is given. Customer agrees to save, hold harmless, or indemnify seller against any and all liability or loss whatsoever resulting from use of merchandise.

Customer agrees to pay 1.5% of the total outstanding balance per month for any account balances 30 days or more past due. Customer agrees to pay \$25.00 per check for any checks returned to Drain Go or affiliates. Customer agrees to pay any and all reasonable fees in relation to invoice collection including reasonable attorney fees.

Signature constitutes acceptance of work as being satisfactory.



Draingo
 6883 Hwy 14
 Brighton, TN 38011
 (901) 475-1997
 draingoplumbing@gmail.com
 Draingo MS (601) 899-0000, Draingo AL
 (205) 250-9939

Invoice No. 180326328
 Service Date: 03/26/2018
 Technician(s): GREG MORMAN
 Appointment Type: COD FA

MARY ANN NIX
 1799 Magnolia Manor Drive
 Hernando, MS 38632

Contact Details:
 (H) (662) 429-7851
 (H) (901) 605-0567
 (H) (901) 833-4006
 manix@shsm.org

Service Location:
 1799 Magnolia Manor Drive
 Hernando, MS 38632

Description:
 Install reduced valve

Qty	Approved Items Details	Unit Price	Price
1.00		\$225.00	\$225.00
0.00	Labor - GREG MORMAN 03/26/2018	\$0.00	\$0.00
Recommendation			
		Subtotal:	\$225.00
		Total:	\$225.00
		Payment 03/26/2018	\$225.00
		Check Info: 7447	
		Total Due:	\$0.00

Customer Invoice signature: nix

LIMITED WARRANTY: All products sold by Drain Go are warranted for 30 days against defects in workmanship or materials under normal use. The seller's liability for merchandise is limited to replacement, repair or credit at our option. Lib, in all events, is limited to price paid. No other warranty, expressed or implied, is given. Customer agrees to save, hold harmless, or indemnify seller against any and all liability or loss whatsoever resulting from use of merchandise.

Customer agrees to pay 1.5% of the total outstanding balance per month for any account balances 30 days or more past due. Customer agrees to pay \$25.00 per check for any checks returned to Drain Go or affiliates. Customer agrees to pay any and all reasonable fees in relation to invoice collection including reasonable attorney fees.



Draingo
 6883 Hwy 14
 Brighton, TN 38011
 (901) 475-1997
 draingoplumbing@gmail.com
 Draingo MS (601) 899-0000, Draingo AL
 (205) 250-9939

Invoice No. 610453599
 Service Fee: 75.00
 Service Date: 03/08/2018
 Technician(s): GREG MORMAN
 Appointment Type: FA

MARY ANN NIX
 1799 Magnolia Manor Drive
 Hernando, MS 38632

Contact Details:
 (H) (662) 429-7851
 (H) (901) 605-0567
 (H) (901) 833-4006
 manix@shsm.org

Service Location:
 1799 Magnolia Manor Drive
 Hernando, MS 38632

Description:
 Replaced t&p on 50 gas

Qty	Approved Items Details	Unit Price	Price
1.00	Warranty Service Fee	\$75.00	\$75.00
1.00	FA	\$0.00	\$0.00
Recommendation			
		Subtotal:	\$75.00
		Total:	\$75.00
		Total Due:	\$75.00

Customer Invoice signature: Nix

LIMITED WARRANTY: All products sold by Drain Go are warranted for 30 days against defects in workmanship or materials under normal use. The seller's liability for merchandise is limited to replacement, repair or credit at our option. Lib, in all events, is limited to price paid. No other warranty, expressed or implied, is given. Customer agrees to save, hold harmless, or indemnify seller against any and all liability or loss whatsoever resulting from use of merchandise.

Customer agrees to pay 1.5% of the total outstanding balance per month for any account balances 30 days or more past due. Customer agrees to pay \$25.00 per check for any checks returned to Drain Go or affiliates. Customer agrees to pay any and all reasonable fees in relation to invoice collection including reasonable attorney fees.

Signature constitutes acceptance of work as being satisfactory.

Period	Code	Previous Reading	Present Reading	Consumption	Amount Due
05/31/2018	10	682	688	6	0.00
04/30/2018	10	673	682	9	110.32
03/31/2018	10	669	673	4	66.07
02/28/2018	10	666	669	3	37.50
01/31/2018	10	662	666	4	66.07
12/31/2017	10	657	662	5	70.64
11/30/2017	10	653	657	4	54.86
10/31/2017	10	649	653	4	54.86
09/30/2017	10	645	649	4	54.86
08/31/2017	10	642	645	3	47.27
07/31/2017	10	637	642	5	62.45
06/30/2017	10	630	637	7	77.63
05/31/2017	10	622	630	8	85.22

$$\begin{array}{r}
 9 \\
 6 \\
 \hline
 15
 \end{array}
 \quad
 \begin{array}{r}
 H \\
 4 \\
 \hline
 8
 \end{array}
 \quad
 \begin{array}{r}
 15 \\
 8 \\
 \hline
 7
 \end{array}
 \times 3.50 = 24.50$$

$$24.50 \div 2 = 12.25$$

$$7 \times 3.84 = 26.88$$

$$\underline{\hspace{1cm}} \\
 \$ 63.63$$

Motion was duly made by Alderman Harris and seconded by Alderman Higdon to authorize to adjust the utility bill for Mary Ann Nix in the amount of \$63.63, finding that the customer had a leak and did not receive the benefit of receiving the water services, also request that the water leak repair verification form and attached documents are put in the minutes. A vote was taken with the following results:

Those voting "Aye": Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Bryant, and Alderman Harris.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE TO ADJUST THE UTILITY BILL FOR RONNIE LEE SMITH JR

WATER LEAK REPAIR VERIFICATION

City of Hernando Water and Sewer Department
475 West Commerce Street Hernando, MS 38632
662-429-9092

Customer Information (please print)

Name as it appears on bill Ronnie Lee Smith, Jr
Service address 1890 Tara Drive Hernando MS 38632
Daytime phone number 901-281-6527

Do you rent the property at this service address? NO If yes, the property owner or manager must complete the remainder of this form.

REPAIR INFORMATION (please print)

Property owner or managers name Date of repair

Daytime phone number ()

Type of repair and location of property Replaced flapper in toilet

Documentation and property owner's or manager's signature

Attach plumbing bill or receipts for repair parts. Sorry, no adjustments will be considered without this/these document(s)

By signing below, I certify that the information providing regarding this repair is correct. I understand that providing fraudulent information with the intent of lowering a utility bill may be punishable by applicable law.

I hereby grant permission to the City of Hernando Water and Sewer Department personnel to come onto my property to verify the repair of an outdoor leak.

I certify that I am the owner or rental property manager of the property located at this service address

Signature Jessica Smith

For Office use only

Account Number 08-0175802 billing period's ending 1-31-18 and 2-28-18

Prior (6) month average gallons= 10 x2= 20 (A)

Total gallons for two consecutive highest bills= 51 (B)

Gallons water and sewer adjustments=(B-A) divided by 2= (C)

Outdoor leaks only: Water credit= (C) gal. Sewer credit= (B-A)= gal.

\$ 281.79 Credit

INVOICE

Date: May 21, 2018
Invoice # 00125

TO: Jessica Smith
1890 Tara Dr.
Hernando, MS
38632

SHIP TO: S&S Plumbing
PO Box 1745
Batesville, MS
38606
Ph#662-380-0668

SALESPERSON	JOB	SHIPPING METHOD	SHIPPING TERMS	DELIVERY DATE	PAYMENT TERMS	DUE DATE
N/a	1	N/a	N/a		Due on Receipt	03/23/18

QUANTITY	ITEM #	DESCRIPTION	LINE TOTAL
1	Flapper	1. Replaced flapper in middle bathroom toilet to stop running water.	2.0hrs

Total Discount		
Subtotal		\$130.00
Sales Tax		7.80
Total		137.80

Make all checks payable to [S&S Plumbing]
THANK YOU FOR YOUR BUSINESS!

The screenshot shows a software interface for account management. The main window displays details for an account named 'Smith, Ronnie'. Key information includes: Account ID 08-015602, Mailing Address 2 at 1890 Tara Dr, Hernando MS 38632-1617, and Service Address at 1890 Tara Dr. The account type is Residential, and it is currently active. A recent payment is shown for 104/19/2018 with an amount of -250.00. The current balance due is 303.87. A sidebar on the left contains various maintenance options like Bank Maintenance, Rate Maintenance, and Control File Maintenance. At the bottom of the screen, there is a Windows taskbar showing the date and time as 10:47 AM on 5/21/2018.

OK - per BB
Will pay Friday
adjustment to be given when receipt is brought in.

Period	Code	Previous Reading	Present Reading	Consumption	Amount Due
05/31/2018	10				11.43
04/30/2018	10	674	683	9	131.10
03/31/2018	10	659	674	15	189.98
02/28/2018	10	638	659	21	221.36
01/31/2018	10	608	638	30	301.64
12/31/2017	10	598	608	10	129.68
11/30/2017	10	588	598	10	111.80
10/31/2017	10	582	588	6	83.72
09/30/2017	10	573	582	9	106.49
08/31/2017	10	564	573	9	111.05
07/31/2017	10	549	564	15	142.35
06/30/2017	10	540	549	9	107.25
05/31/2017	10	530	540	10	114.84

$$\begin{array}{r}
 21 \\
 30 \\
 \hline
 51 \\
 -20 \\
 \hline
 31
 \end{array}$$

$$10 \times 2 = 20$$

$$31 \times 3.50 = 108.50$$

$$108.50 \div 2 = 54.25$$

$$31 \times 3.84 = 119.04$$

$$\begin{array}{r}
 108.50 \\
 119.04 \\
 \hline
 227.54 \\
 + 54.25 \\
 \hline
 281.79
 \end{array}$$

Motion was duly made by Alderman Bryant and seconded by Alderman Higdon to authorize to adjust the utility bill for Ronnie Lee Smith Jr in the amount of \$281.79, finding that the customer had a leak and did not receive the benefit of receiving the water services, also request that the water leak repair verification form and attached documents are put in the minutes. A vote was taken with the following results:

Those voting "Aye": Alderman Harris, Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, and Alderman Hobbs.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE TO ADJUST THE UTILITY BILL FOR SCOTT ANDREW SMITH

WATER LEAK REPAIR VERIFICATION

City of Hernando Water and Sewer Department
475 West Commerce Street Hernando, MS 38632
662-429-9092

Customer Information (please print)

Name as it appears on bill SCOTT ANDREW SMITH
Service address 1586 TARA DRIVE HERNANDO, MS 38632
Daytime phone number (662) 420-5084

Do you rent the property at this service address? No If yes, the property owner or manager must complete the remainder of this form.

REPAIR INFORMATION (please print)

Property owner or managers name SCOTT A. SMITH Date of repair 4/06/2018
Daytime phone number (662) 420-5084
Type of repair and location of property LEAKING HOT WATER HEATER REPAIR LTP VALVE
1586 TARA DR.

Documentation and property owner's or manager's signature

Attach plumbing bill or receipts for repair parts. Sorry, no adjustments will be considered without this/these document(s)

By signing below, I certify that the information providing regarding this repair is correct. I understand that providing fraudulent information with the intent of lowering a utility bill may be punishable by applicable law.

I hereby grant permission to the City of Hernando Water and Sewer Department personnel to come onto my property to verify the repair of an outdoor leak.

I certify that I am the owner or rental property manager of the property located at this service address

Signature [Signature]

For Office use only

Account Number 080066107 billing period's ending 3-31-18 and 4-30-18

Prior (6) month average gallons = 5 x2 = 10 (A)

Total gallons for two consecutive highest bills = 29 (B)

Gallons water and sewer adjustments = (B-A) divided by 2 = _____ (C)

Outdoor leaks only: Water credit = (C) _____ gal. Sewer credit = (B-A) = _____ gal.

17271 credit

Draingo
 8883 Hwy 14
 Brighton, TN 38011
 (901) 476-1997
 draingopumbing@gmail.com
 Draingo MS (601) 899-0000, Draingo AL
 (205) 250-9939

Invoice No. 449837292
 Service Part: 0.00
 Service Date: 04/06/2018
 Technician(s): GREG MORMAN
 Appointment Type: AHS

SCOTT SMITH
 1588 TARA DR
 HERNANDO, MS 38632

Contact Details
 (H) (662) 420-5084
 regies@scot.com

Service Location:
 1588 TARA DR
 HERNANDO, MS 38632

Description:
 Replaced f&p valve on 50gal gas water heater in attic

Qty	Approved Items Details	Unit Price	Price
1.00	sf is due to warranty	\$0.00	\$0.00
0.40	Labor - GREG MORMAN 04/06/2018	\$0.00	\$0.00
Recommendation			
Subtotal:			\$0.00
Total:			\$0.00
Total Due:			\$0.00

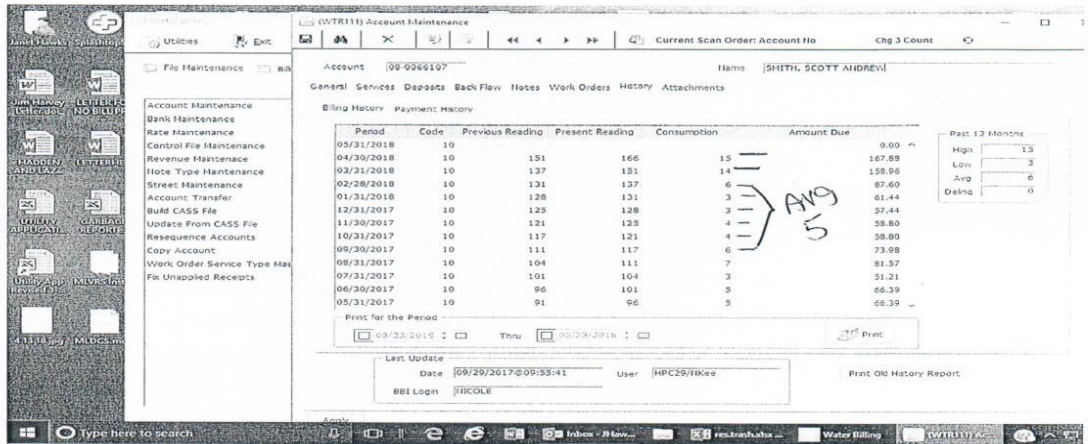
Customer Invoice signature: Smith



LIMITED WARRANTY: All products sold by Drain Go are warranted for 30 days against defects in workmanship or materials under normal use. The seller's liability for merchandise is limited to replacement, repair or refund at our option. Cash is available in limited to price paid. No other warranty, expressed or implied, is given. Customer agrees to serve, hold harmless, or indemnify seller against any and all liability or loss whatsoever resulting from use of merchandise.

Customer agrees to pay 1.5% of the total outstanding balance per month for any amount beyond 30 days or more past due. Customer agrees to pay \$25.00 per check for any checks returned to Drain Go or BBIUSA. Customer agrees to pay any and all reasonable fees in relation to online collection including reasonable attorney fees.

Signature constitutes acceptance of work as being satisfactory.



Period	Code	Previous Reading	Present Reading	Consumption	Amount Due
05/31/2018	10				0.00
04/30/2018	10	151	166	15	167.89
03/31/2018	10	137	151	14	159.96
02/28/2018	10	131	137	6	67.60
01/31/2018	10	128	131	3	61.44
12/31/2017	10	125	128	3	57.44
11/30/2017	10	121	125	4	58.80
10/31/2017	10	117	121	4	58.80
09/30/2017	10	111	117	6	73.98
08/31/2017	10	104	111	7	81.57
07/31/2017	10	101	104	3	31.21
06/30/2017	10	96	101	5	66.39
05/31/2017	10	91	96	5	66.39

$$\begin{array}{r}
 15 \\
 14 \\
 \hline
 29
 \end{array}
 \quad
 \begin{array}{r}
 29 \\
 10 \\
 \hline
 19
 \end{array}
 \times 3.50 = 66.50$$

$$66.50 \div 2 = 33.25$$

$$19 \times 3.84 = 72.96$$

$$\underline{\$ 172.71 \text{ credit}}$$

Motion was duly made by Alderman Miller and seconded by Alderman Hobbs to authorize to adjust the utility bill for Scott Andrew Smith in the amount of \$172.71, finding that the customer had a leak and did not receive the benefit of receiving the water services, also request that the water leak repair verification form and attached documents are put in the minutes. A vote was taken with the following results:

Those voting "Aye": Alderman Bryant, Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, and Alderman Harris.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE TO ADJUST THE UTILITY BILL FOR ALBERT RANDALL BROWER

WATER LEAK REPAIR VERIFICATION
City of Hernando Water and Sewer Department
475 West Commerce Street Hernando, MS 38632
662-429-9092

Customer Information (please print)

Name as it appears on bill Albert Randall Brower
Service address 250 Parkway (best)
Daytime phone number () 907-366-1055 or randall.brower@yahoo.com
Do you rent the property at this service address? If yes, the property owner or manager must complete the remainder of this form.

REPAIR INFORMATION (please print)

Property owner or managers name Randall Brower Date of repair 1-23-2018
Daytime phone number () 907-366-1055
Type of repair and location of property busted water line 2nd floor, at water heater

Documentation and property owner's or manager's signature

Attach plumbing bill or receipts for repair parts. Sorry, no adjustments will be considered without this/these document(s)

By signing below, I certify that the information providing regarding this repair is correct. I understand that providing fraudulent information with the intent of lowering a utility bill may be punishable by applicable law.

I hereby grant permission to the City of Hernando Water and Sewer Department personnel to come onto my property to verify the repair of an outdoor leak.

I certify that I am the owner or rental property manager of the property located at this service address

Signature Albert Randall Brower

For Office use only

Account Number 080035002 billing period's ending 2-28-18 and 3-31-18
Prior (6) month average gallons = 3 x2 = 6 (A)
Total gallons for two consecutive highest bills = 118 (B)
Gallons water and sewer adjustments = (B-A) divided by 2 = _____ (C)
Outdoor leaks only: Water credit = (C) _____ gal. Sewer credit = (B-A) = _____ gal.

\$1,018.08 Credit



RANDALL BROWER
Page 1 of 3

Date prepared February 15, 2018
Notice of loss date January 26, 2018
Claim number 668364-GG
Policy number 6323HO204306
Questions? Contact Claims Associate
Craig Walker
WALKCS@nationwide.com
P.O. Box 182068
Grove City, OH 43123
Phone 972-439-4408
Fax 866-669-7506

RANDALL BROWER
PO BOX 77242
TANANA, AK 99777-0242

13944000263016

Important information about your claim

Dear RANDALL BROWER,

We wanted to notify you that we've received your claim for Homeowners coverage for the loss that occurred on January 23, 2018. The information we received for your claim has created a few coverage questions regarding your Homeowners policy. These questions specifically surround:

- Was the property occupied at the time of loss per the policy conditions?
- Was heat maintained at the time of the loss?

These questions will be investigated as we process your claim.

Claim details

Insurer: Nationwide Mutual Fire Insurance Company
Policyholder: RANDALL BROWER
Claimant: RANDALL BROWER
Claim number: 668364-GG
Loss date: January 23, 2018

Policy details

Your Homeowners policy states:

HO23E

Covered causes of loss

Coverage A — Dwelling and

Coverage B — Other structures

1. We do not cover loss(es) or claimed damage(s) to any property resulting directly or indirectly from any of the following. Such a loss(es) or claimed damage(s) are excluded even if another peril or event contributed concurrently to cause the loss or claimed damages.

Period	Code	Previous Reading	Present Reading	Consumption	Amount Due
05/31/2018	10				0.00
04/30/2018	10	856	865	9	140.08
03/31/2018	10	826	856	30	379.14
02/28/2018	10	738	826	88	842.98
01/31/2018	10	710	738	28	279.80
12/31/2017	10	708	710	2	44.93
11/30/2017	10	707	708	1	35.84
10/31/2017	10	707	707	0	32.00
09/30/2017	10	706	707	1	35.84
08/31/2017	10	704	706	2	39.68
07/31/2017	10	698	704	6	70.04
06/30/2017	10	695	698	3	47.27
05/31/2017	10	693	695	2	39.68

118
6 (3x2)

112 X 3.50 = 392.00
 392.00 ÷ 2 = 196.00
 112 X 3.84 = 430.08

6018.08 Credit

Motion was duly made by Alderman Higdon and seconded by Alderman Brooks to authorize to adjust the utility bill for Albert Randall Brower in the amount of \$1,018.08, finding that the customer had a leak and did not receive the benefit of receiving the water services, also request that the water leak repair verification form and attached documents are put in the minutes. A vote was taken with the following results:

Those voting "Aye": Alderman Miller, Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, and Alderman Bryant.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

AUTHORIZE TO ADJUST THE UTILITY BILL FOR TERRY CARTER

WATER LEAK REPAIR VERIFICATION

City of Hernando Water and Sewer Department
475 West Commerce Street Hernando, MS 38632
662-429-9092

Customer Information (please print)

Name as it appears on bill Terry Carter

Service address 2889 Fountain Ln. W.

Daytime phone number () 618-960-3023

Do you rent the property at this service address? yes If yes, the property owner or manager must complete the remainder of this form.

REPAIR INFORMATION (please print)

Property owner or managers name _____ Date of repair _____

Daytime phone number () _____

Type of repair and location of property 2 toilets leaking

Documentation and property owner's or manager's signature

Attach plumbing bill or receipts for repair parts. Sorry, no adjustments will be considered without this/these document(s)

By signing below, I certify that the information providing regarding this repair is correct. I understand that providing fraudulent information with the intent of lowering a utility bill may be punishable by applicable law.

I hereby grant permission to the City of Hernando Water and Sewer Department personnel to come onto my property to verify the repair of an outdoor leak.

I certify that I am the owner or rental property manager of the property located at this service address

Signature Terry Carter

For Office use only

Account Number 01-4033003 billing period's ending 4/30/18 and _____

Prior (6) month average gallons= 3 (A)

Total gallons for two consecutive highest bills= 11 (B)

Gallons water and sewer adjustments=(B-A) divided by 2= _____ (C)

Outdoor leaks only: Water credit= (C) _____ gal. Sewer credit= (B-A)= _____ gal.

\$ 172.72 credit

Complete Home Center Llc
 32 E Commerce St
 Hernando, MS 38632
 662-429-0400

Transaction#: C436738
 Associate: SYLVIA
 Date: 05/16/2018 Time: 11:26:27 AM

*** QUOTE ***

Bill To:
 Our Valued Customer

400AK COMPL TOILET REPAIR
 6401202
 1.00 EACH @ \$19.99 T \$19.99
 039961341365
 Subtotal: \$19.99
 7% - State Tax: \$1.40
 TOTAL: \$21.39

(X) _____
 Authorized Signature

Thank You!

Complete Home Center Llc
 32 E Commerce St
 Hernando, MS 38632
 662-429-0400

Transaction#: C436738
 Associate: SYLVIA
 Date: 05/16/2018 Time: 11:26:09 AM

*** QUOTE ***

Bill To:
 Our Valued Customer

400AK COMPL TOILET REPAIR
 6401202
 1.00 EACH @ \$19.99 T \$19.99
 039961341365
 Subtotal: \$19.99
 7% - State Tax: \$1.40
 TOTAL: \$21.39

(X) _____
 Authorized Signature

Thank You!

Account Maintenance
 Account: 01-4033003 Name: CARTER, TERRY

Period	Code	Previous Reading	Present Reading	Consumption	Amount Due
05/31/2018	10	931	934	3	12.82
04/30/2018	10	920	931	11	128.16
03/31/2018	10	918	920	2	54.68
02/28/2018	10	915	916	3	63.25
01/31/2018	10	912	915	3	62.85
12/31/2017	10	909	912	3	57.47
11/30/2017	10	907	909	2	43.65
10/31/2017	10	905	907	2	44.41
09/30/2017	10	902	905	3	47.27
08/31/2017	10	898	902	4	60.35
07/31/2017	10	894	896	4	54.86
06/30/2017	10	888	894	6	74.77
05/31/2017	10	885	888	3	51.24

Print for the Period: 05/23/2018 Thru 05/23/2018

Last Update Date: 04/08/2014@15:18:32 User: HPC19/SHolloway

11
 - 3

 8 X 3.50 = 28.00
 28.00 ÷ 2 = 14.00
 8 X 3.84 = 30.72
 172.72 credit

Motion was duly made by Alderman McLendon and seconded by Alderwoman Brooks to authorize to adjust the utility bill for Terry Carter in the amount of \$72.72, finding that the customer had a leak and did not receive the benefit of receiving the water services, also request that the water leak repair verification form and attached documents are put in the minutes. A vote was taken with the following results:

Those voting "Aye": Alderman Higdon, Alderman McLendon, Alderwoman Brooks, Alderman Hobbs, Alderman Harris, Alderman Bryant, and Alderman Miller.

Those voting "Nay": None.

ORDERED AND DONE this the 5th day of June, 2018

Dianne Franczyk, 724 Shadow View Cv, asked if construction traffic be redirected to go right, after everything was already approved? They are clear cutting and it would be nice if they would use the entrance/exit closer to the industrial side.

Mayor Ferguson stated that it is agriculture, we can't do anything with that. We can ask as a courtesy.

Kenny Stockton stated that they didn't have to get any permission from the City. I wouldn't ask, it would be more dangerous to use that entrance/exit.

ADJOURN

There being no further business at this time a motion was duly made by Alderman Bryant, seconded by Alderman Higdon to adjourn.

Motion passed with a unanimous vote of "Aye".

MAYOR TOM FERGUSON

ATTEST:

KATIE HARBIN, CITY CLERK